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## **EFT Processing Overview**

EFT Processing streamlines payment and direct debit /receipt processes for AP, AR and Employee Expenses payments. It transfers Sage Intacct AP payments, Employee Expenses reimbursements and AR Payments / Direct Debit through to the electronic funds transfer functionality of your banking software.

Orchid EFT Processing includes a number of system defined file formats for a variety of banks. Additional bank formats can be added in a user defined file.

To get started with EFT Processing, you need to install the custom components and enter license details.

**Important!** Available features depend on your license code.

You can then configure EFT Processing.

Refer to Release Notes for details: EFT Processing Release Notes on page 105

# **Configure EFT Processing**

All configuration is done in Sage Intacct.

Installation files are available to Sage registered partners on the Orchid Systems website. Log on to the website with the partner details and navigate to Product downloads page.

Detailed steps are described below:

Pre-implementation	
Install EFT Processing Customization Package	
Custom Objects created by EFT Processing	15
Configure Security	
EFT Licence	

### PRE-IMPLEMENTATION

### **Enable Platform Services**

To configure and use EFT Processing, you need to enable Platform Services and Web Services in Sage Intacct.

Refer to Sage Intacct documentation for details.



#### **User Permission**

You need Full Admin access to Sage Intacct, with user role permissions to perform the installation.

### INSTALL EFT PROCESSING CUSTOMIZATION PACKAGE

To get started with EFT Processing, you need to install the EFT Processing XML package.

Installation files are available to Sage registered partners on the Orchid Systems website. Log on to the website with the partner details and navigate to Product downloads page.

The package includes custom fields and tables to store and display the information required to use EFT Processing.

For details on the custom objects created, refer to Custom Objects created by EFT Processing on page 15

### Installing an update

When installing the package to update the Orchid module, you generally only require to perform step 1 (import the package) and step 4 (restart the Sage Intacct session).

### Steps to install

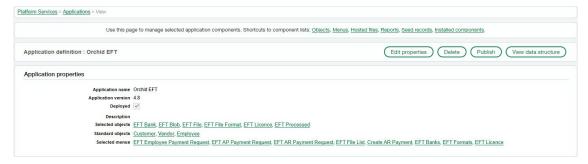
#### Upload the customization package

Unzip the downloaded file and save the Orchid\_EFT.xml Customization Package to your desktop. You only need this file for the initial install.

In Sage Intacct:

- Click Customization Services/Platform Services > Applications >
- Select Install from XML
- Select the saved file from your desktop
- Click Import
- The import creates custom tables, menu items, custom screens and adds user-defined fields to AP Vendor, AR Customer and Time and Expenses Employees.

The following objects are created:





#### CLICK TO VIEW THE DETAILED LIST OF TABLES, MENU ITEMS AND USER-DEFINED FIELDS:

#### **Tables**

- EFT Bank
- EFT Blob
- EFT File
- EFT File Format
- EFT Licence
- EFT Processed

#### Menus Items and custom screens

- EFT Employee Payment Requests
- EFT AP Payment Requests
- EFT AR Payment Requests
- EFT File List
- Create AR Payment
- EFT Licence

# User-Defined Fields (19 on each of AP Vendor, AR Customer and T&E Employee)

- AP Vendor \ Orchid EFT Tab: Account Name, Account Number, Bank Name, BIC, Bank/Branch, Extra, Extra 1, Extra 10, Extra 2, Extra 3, Extra 4, Extra 5, Extra 6, Extra, Extra 8, Extra 9, IBAN, Payment Reference, EFT File Format
- AR Customer \ Orchid EFT Tab: Account Name, Account Number, Bank Name, BIC, Bank/Branch, Extra, Extra 1, Extra 10, Extra 2, Extra 3, Extra 4, Extra 5, Extra 6, Extra, Extra 8, Extra 9, IBAN, Payment Reference, EFT File Format
- **T&E Employee \ Orchid EFT Tab**: Account Name, Account Number, Bank Name, BIC, Bank/Branch, Extra, Extra 1, Extra 10, Extra 2, Extra 3, Extra 4, Extra 5, Extra 6, Extra , Extra 8, Extra 9, IBAN, Payment Reference, EFT File Format

Created at - Entity ID	Created at - Entity name	☐ Account Name	☐ Account Number ■
Bank Name	☐ BIC □	Bank/Branch a	Extra •
Extra 1 a	Extra 10	Extra 2 D	Extra 3 a
Extra 4 o	☐ Extra 5 □	Extra 6 □	Extra 7 🛮
Extra 8 a	Extra 9 •	☐ IBAN □	Payment Reference
FFT File Format	Record URI		

#### **Create Web Services Sender ID**

Create the "ajax" Web Services user

Select Company \ Setup \ Company from the Main Sage Intacct Menu



Select the Security Tab, scroll down to "Web Services authorizations" and insert the sender id "ajax" if you do not already have one.



#### **Setup Role/User Permissions**

Detailed steps depend on whether you are importing the module as an External or an Internal User Refer to Configure Security on page 16

### Refresh / Close and re-open

Close and re-open the Sage Intacct session after the 3 steps above have been completed.

You should now see an Orchid EFT Menu.

You can drag this menu to your required position (for example, below Accounts Payable)

#### **EFT Overview**

You can see the Orchid EFT objects in the Overview. In addition, EFT Processing adds extra fields to the Accounts Payable > Vendors / Suppliers, to the Accounts Receivable Customers and the Employee screens.

**Important!** Available features depend on your license code.

**Tip:** You can move the Orchid EFT Menu and add some menu options to your Favorites Menu using standard Sage Intacct functionality.



### **Objects**



### Troubleshooting Installation

You should be able to access all the options (e.g. EFT Banks)

*Issues* Solutions

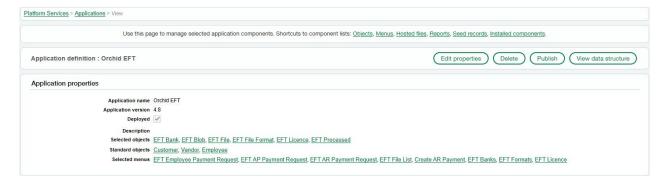
No buttons e.g. "Add" or "Delete" Check the ajax Web Services User has been created

No Menu Check Permissions

### CUSTOM OBJECTS CREATED BY EFT PROCESSING

When you import the Orchid EFT XML customization package in a Sage Intacct company, the import creates custom tables, menu items, custom screens and adds user-defined fields to AP Vendor, AR Customer and Time and Expenses Employees.

The following objects are created:



#### **Tables**



- EFT Bank
- EFT Blob
- EFT File
- EFT File Format
- EFT Licence
- EFT Processed

#### Menus Items and custom screens

- EFT Employee Payment Requests
- EFT AP Payment Requests
- EFT AR Payment Requests
- EFT File List
- Create AR Payment
- EFT Licence

# User-Defined Fields (19 on each of AP Vendor, AR Customer and T&E Employee)

- AP Vendor \ Orchid EFT Tab: Account Name, Account Number, Bank Name, BIC, Bank/Branch, Extra, Extra 1, Extra 10, Extra 2, Extra 3, Extra 4, Extra 5, Extra 6, Extra 6, Extra 8, Extra 9, IBAN, Payment Reference, EFT File Format
- AR Customer \ Orchid EFT Tab: Account Name, Account Number, Bank Name, BIC, Bank/Branch, Extra, Extra 1, Extra 10, Extra 2, Extra 3, Extra 4, Extra 5, Extra 6, Extra 6, Extra 8, Extra 9, IBAN, Payment Reference, EFT File Format
- T&E Employee \ Orchid EFT Tab: Account Name, Account Number, Bank Name, BIC, Bank/Branch, Extra 1, Extra 10, Extra 2, Extra 3, Extra 4, Extra 5, Extra 6, Extra 6, Extra 8, Extra 9, IBAN, Payment Reference, EFT File Format

Created at - Entity ID	Created at - Entity name	Account Name	☐ Account Number   ■
Bank Name	BIC □	Bank/Branch	_ Extra ∞
Extra 1 º	Extra 10	Extra 2 o	Extra 3
Extra 4 º	☐ Extra 5	Extra 6 º	Extra 7 🏻
Extra 8 a	Extra 9 a	IBAN ∞	Payment Reference
FFT File Format	Becord LIBI		

### **CONFIGURE SECURITY**

In Sage Intacct, you need to create at least one User Role and add the role to the users who need access to EFT Processing.

### Roles and Subscriptions

The default EFT Security role will be created and assigned to the Sage Intacct internal user who imported the Orchid\_EFT.xml file.



After importing the module, you can check the security in Company > Admin > Roles ::SYS::Enterprise-ROLE-FOR-Module: Orchid EFT. Check Subscription > Permissions and Role Assignments > Permissions.

You need to assign this Security Role to all other users who need to access EFT processing.

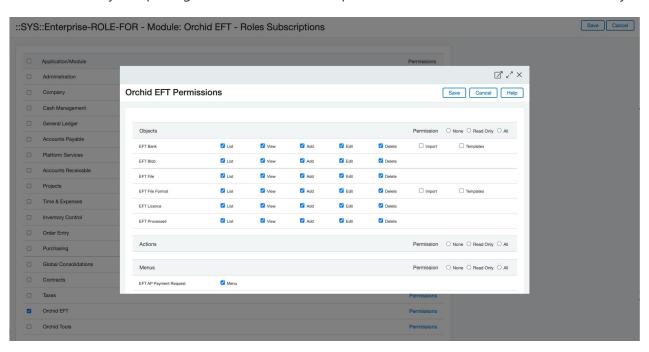
#### **Notes:**

The default role created when you import the EFT Module as an internal user is SYS:Enterprise-ROLE FOR Module: Orchid EFT.

You can also create new security roles for EFT.

#### **Check / create security role**

- Select "All" for Objects, Actions and Menus and Save
- Double check by re-opening the Role \ View Subscriptions \ Permissions and re-save if necessary



• You can choose Roles > Role Assignment to see which users are assigned to the EFT Role.

### **Assign Security Role to users**

- Select Company \ Users from the Main Sage Intacct Menu
- Select the User \ Edit \ Roles Information and add the required role.



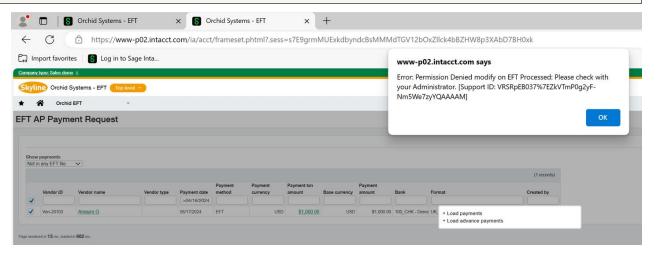
#### 

### Security roles tips and examples

#### **Permissions for the EFT Processed entity**

Users who generate EFT Files need Add and Edit Permissions to both EFT File (Add, Edit) and **EFT Processed** (Add, Edit).

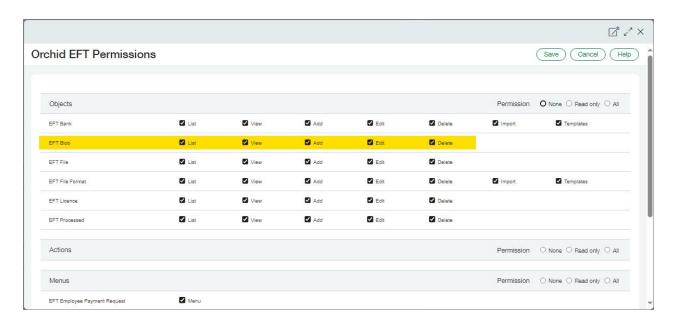
Warning! If not, you may get the following error: "Permission Denied modify on EFT Processed."



#### Permissions for the EFT Blob entity

- If a user needs to generate EFT Files, they need All permissions
- If they are only downloading the EFT File, they need List and View
- If a user needs to delete a file, they need Delete permissions on the EFT Blob object.



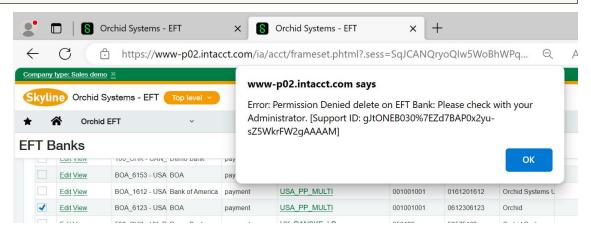


#### **Permissions for the EFT Bank entity**

Users who Generate the EFT File need to have security rights to update EFT Bank as the FSN is stored on the EFT Bank record.

If a user doesn't have rights to EFT Banks and uses a file format that requires FSN, they may get an error message like below:

Warning! Permission Denied delete on EFT Bank. Please check with your administrator.



This applies even if the user doesn't generally update the EFT Bank details.

#### **EFT Licence**

All users who need to access EFT Processing need at least Read access to EFT License.

Orchid EFT Tab on AP Vendors, AR Customers and Employees are hidden if users do not have access to the EFT Licence.

Without Read access to EFT License, you get this error when opening the Payment Request screens:



**Warning!** Error: Permission Denied read-only on EFT Licence: Please check with your Administrator.

#### Refresh the browser

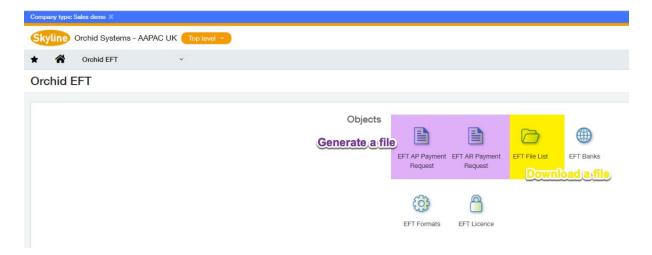
After installing and updating the security, close the browser and log back into Sage Intacct.

If you don't force the refresh, it can take a while for the Orchid menus to display.

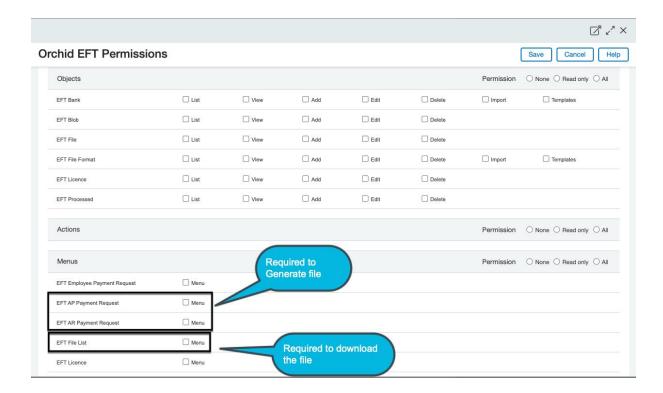
### Menu Security

If you want some users to **Generate** the EFT File and others to **Download** them for transfer to the bank, you can use Menu security .

- Users who generate the file need access to the EFT AP Payment Request (or EFT AR Payment Request) Menu.
- Users who Download the file need access to the EFT File List menu.







### **EFT LICENCE**

#### How to use the screen

The EFT Licence screen is used to enter the activation code and to check if any software updates are available.

**Requirement!** Depending on your license code, some of the functionality described in the help may not be available.

### License types

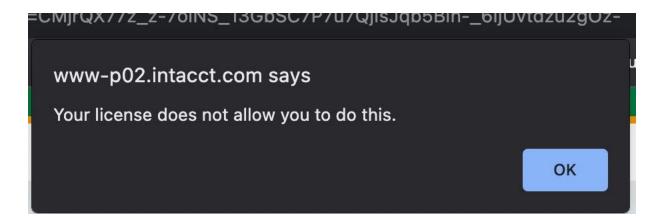
A license code is required to use EFT Processing for Sage Intacct.

You can purchase a separate subscription for EFT Processing for AP Payments, AR Payments and Employee Expenses payments.

If you don't have the relevant activation code, you get an error message:

Your license does not allow you to do this.





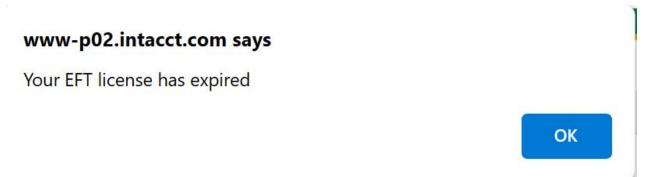
#### Trial licence

Users cannot auto-generate a trial license. However, they can start configuring EFT Processing without a valid code.

Without a valid license code, users can configure EFT File Formats, EFT Banks and EFT bank details for Vendors, Customers and Employees.

Users can't generate an EFT File or download / hold / refresh / confirm a file without a valid activation code.

They get an expired license message as below.



### **Enter Activation Code**

The screen displays the Sage Intacct company ID.

Enter the activation code provided by Orchid Systems.

The screen displays the subscription expiry date.

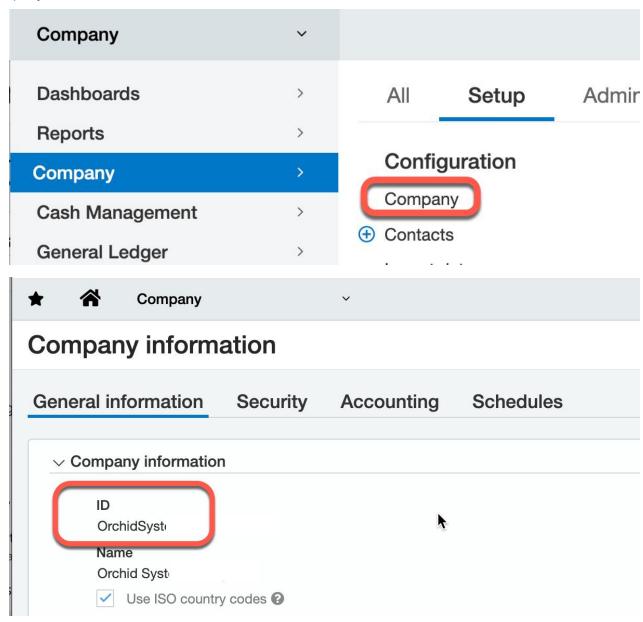
#### Tip:

Contact your Sage partner to organize a trial code or purchase a subscription.



### Finding the Company ID

The Company ID matches the Sage Intacct Company ID on the Company > Setup > Configuration > Company > General Information



### **Updates Available**

There is no automatic update of the EFT Processing customizations.

If there are updates available for the Orchid EFT module, you will see the details and date of the updates on the EFT Licence screen.

Contact your Sage Intacct partner to get the update install files.



You can then import the package in Customization Services/Platform Services > Applications. See Installing an update on page 12 for details.

## **Setup EFT Processing**

To start using EFT Processing, you need to import the EFT Formats applicable to your banks, configure the Bank records in Orchid EFT.

- To create EFT Files for AP Payments, you need to configure the Orchid EFT Tab for AP Vendors that you want to pay with EFT.
- To use Orchid EFT to process Employee Expense Reimbursement Payments, you need to configure the Orchid EFT Tab for Employees.
- To use Orchid EFT to process AR Receipts for Customer Direct Debits, you need to configure the Orchid EFT Tab for AR Customers and configure EFT banks for AR Receipts.

For details, refer to the topics below:

EFT Formats	25
EFT Formats Structure	26
Field Names in EFT File Formats	28
Configure EFT Banks	30
Configure EFT Vendor Details	36
Configure EFT Customer Details	43
Configure EFT Employee Details	46
Tips when Importing EFT details	50

**Requirement!** To generate and download an EFT File for AP Vendor Payments, you need a license for Orchid EFT for AP.

**Requirement!** To generate and download an EFT File for AR Customer Payments, you need a license for Orchid EFT for AR.

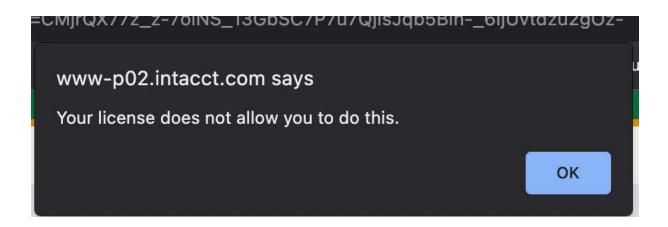
**Requirement!** To generate and download an EFT File for Employee Expense Payments, you need a license for Orchid EFT for EE.

If you don't have the relevant activation code, you get an error message:

Your license does not allow you to do this.

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#### **EFT FORMATS**

Sage Intacct EFT Processing includes a number of system defined file formats. You need to import the formats suitable for your banking requirements.

**Tip:** Send the bank specifications to your Sage partner who will liaise with Orchid Support to obtain the format file. Orchid Systems can created new formats if required.

Watch the Spotlight on EFT File Formats Training Video

#### How to use the Screen

To open the screen, choose Orchid EFT > EFT Formats.

Add a format by clicking the **Add** button on the screen.

Name: Enter the File Format name

**Description**: Enter the format description:

File Format: Copy and Paste the exact content from the formats.ini file that you are sent by your Sage partner.

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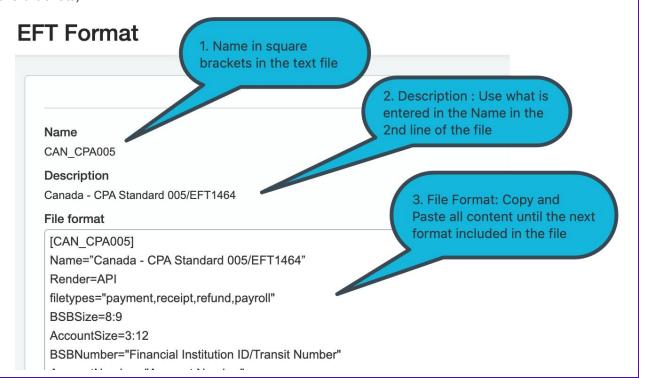


#### **Example:**

Name: Name between the square brackets in the file, and generally starts with the first 3 letters of the country.

Description: Value between the quotes in the Name - 2nd line of the file

File Format: Copy and Paste all content until the next format included in the text file (next set of square brackets)



**Important!** Do not tamper with the File format content unless you have reviewed the bank specifications and understand the detailed file structure.

#### File Format Details

For detailed description of the File Formats, refer to EFT Formats Structure below

Fields that can be included in a file format: Field Names in EFT File Formats on page 28

### **EFT FORMATS STRUCTURE**

EFT Processing formats include several sections:

[Format] - Unique ID of the File format in Square brackets

Name - description of the bank layout

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Note: Render=API - Do not change this line

#### **File Format**

File format includes several sections:

#### 1. Extra field declaration, including validations, label and help tips

- BSB or sort code name customised for the bank layout
- BSB or sort code size customised for the bank layout
- Account name customised for the bank layout
- Account size customised for the bank layout
- Up to 10 extra fields on the Bank file
- Up to 50 extra fields on the Vendor file
- Up to 50 extra fields on the Customer file

#### 2. Row Declaration

Each row type can have multiple lines with a number at the end to indicate the sequence. DetailAP1 and DetailAP2.

- The definition of the header row(s) general header for all transactions or an A/P specific header or an A/R specific header
- The definition of the detail row(s) general detail for all transactions or an A/P specific detail or an A/R specific detail
- The definition of the footer row(s) general footer for all transactions or an A/P specific detail or an A/R specific footer
- Rows can include fields from the Company, Bank, Vendor/Customer, Payment and Applied Invoices records. For details, refer to Field Names in EFT File Formats on the next page

#### **Example:**

HeaderAP="A00000001[OriginatorIdNumber:%10C][FileCreationNumber:%04D].."

DetailAP = "C[RecordCount:%09D][OriginatorIdNumber:%-10C]460.."

FooterAP = "Z[RecordCount:%09D][[TransactionTotalInCents:%014D] .."

### Validation examples:

**BSBSize** is the size of the BSB field. This can either be one number, which means the BSB is a fixed size, or two numbers in the format min:max.

**AccountSize** is the size of the Account Number field. This can either be one number, which means the Account Number is a fixed size, or two numbers in the format min:max.

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**Note:** The Size is used for data validation.

### Making a field required

Use! in front of a field name. EFT will check if the field has a value.

**Example:** [!DestAccountNumber] means that the Vendor Bank Account field cannot be blank when creating the EFT File.

### FIELD NAMES IN EFT FILE FORMATS

The list below is not exhaustive, but includes only the most commonly used fields.

#### **SOURCE ACCOUNT INFORMATION (FROM EFT BANKS):**

BankID The Bank Code from the Bank Setup screen.

The Bank Name from the Bank Setup screen.

**bsbno** The BSB number from the Bank Setup

screen.

**BankAccno** The Account Number from the Bank Setup

screen.

**BankAccname** The Account Name from the Bank Setup

screen.

BankExtra1 to An extra field which can be turned on for bankExtra10 banks. Turn on by putting "BankExtra1=abc"

in the formats.ini file

**Description** File description

**Reference** Reference option selected on EFT Bank

#### **PAYMENT ENTRY:**

Firstcheque Payment cheque number

**EntryDate** The entry date

**Amount** The amount (eg \$100.52 is 100.52)

**AmountInCents** The amount in cents (eg \$100.52 is 10052)

# DESTINATION ACCOUNT INFORMATION (FROM EFT CUSTOMERS, EFT VENDORS OR EFT EMPLOYEES):

**DestId** Vendor or Customer ID field from the EFT Customers

or EFT Vendor screen

**DestShortName** The A/P Vendor short name (APVEN.SHORTNAME) or

A/R Customer short name (ARCUS.TEXTSNAM)

**DestBankName** The bank name field from the EFT Customers or EFT

Vendor screen

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**DestBSB** The BSB field from the EFT Customers or EFT Vendor

screen

**DestAccount** The account number field from the EFT Customers or

EFT Vendor screen

**DestAccountName** The account name field from the EFT Customers or EFT

Vendor screen

**DestReference** The reference field from the EFT Customers or EFT

Vendor screen

**DestExtra1..50** Extra field on EFT Customers or EFT Vendors Setup

screen. Extra field can be turn on in formats.ini by puting: VendorExtra1="abc" or CustomerExtra1="abc". "abc" is the field name to be displayed in the EFT Customer or EFT Vendor setup screen. From version 56, it

can be up to 50 customised extra fields.

**DestName** The A/R Customer Name or A/P Vendor Name

**DestAddress 1..4** The A/R Customer Address lines 1 to 4 or A/P Vendor

Address lines 1 to 4

**DestCity**The A/R Customer City or A/P Vendor City **DestState**The A/R Customer State or A/P Vendor State

DestPostcodeThe A/R Customer Postcode or A/P Vendor PostcodeDestCountryThe A/R Customer Country or A/P Vendor CountryDestPhoneThe A/R Customer Phone or A/P Vendor Phone

**DestFax** The A/R Customer Fax or A/P Vendor Fax

DestEmailThe A/R Customer E-mail or A/P Vendor E-mailDestContactThe A/R Customer Contact Name or A/P Vendor

Contact Name

**DestContactPhone** The A/R Customer Contact Phone or A/P Vendor

Contact Phone

**DestContactFax** The A/R Customer Contact Fax or A/P Vendor Contact

Fax

**DestContactEmail** The A/R Customer E-Mail or A/P Vendor Contact E-

mail

#### **APPLIED DOCUMENT INFORMATION:**

InvoiceDateApplied Document DateInvoiceNumberApplied Document NumberInvoiceDescriptionApplied Document Description

**InvoiceGrossAmount** Applied Document Gross Amount (prior

Discount)

InvoiceDiscountAmount Applied Document Discount Amount
InvoiceNetAmount Applied Document Net Amount (after dis-

count / payable amount)

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**FirstInvoiceNumber** TThe first applied document number

#### **MISCELLANEOUS:**

**Today** The run date

**TransactionTotalInCents** The total amount in cents (eg \$100.52 is

10052)

**TransactionTotal**The total amount (eg \$100.52 is 100.52) **NumberOfEntries**Number of detail lines so far. This is coun-

ted from 1.

**RecordCount** Number of lines so far. This is counted

from 1.

LF A line feed character

**CRLF** A carriage return / line feed

**Blank** A blank field. Useful for when there are

large runs of spaces or 0. Set the pad length field to the size of the run.

FieldIDModifier Alphabet from A to Z. To indicate a par-

ticular batch has been run for Create EFT file process for the number of time. The first run will have 'A' as indicator, subsequent run 'B', 'C' and so on.

**FILENAME** The actual generated EFT File name

### **CONFIGURE EFT BANKS**

Use this screen to setup EFT details for the banks setup in Sage Intacct.

You can view and edit the EFT Banks already configured.

Choose **Add** to configure for EFT Processing a bank setup in Cash Management.

**Note:** You can only add EFT Details for Checking Account Banks.

**Note:** The field labels are renamed for different banks depending on the File format selected for the bank.

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#### Tip:

Most EFT file formats can be used for AP Vendors/Suppliers, AR Customers and Employee payments, if you are using the same EFT File specifications from the bank.

If using both AP and AR Payments for the same bank, you need to add two EFT bank records, one for Payment type and one for Receipt type. Both EFT Banks can use the same EFT File type.

For Employee Expenses Payments, you use a bank of **type** Payment.

### **EFT Bank Company Details**

Many file formats require some company address details.

When generating the file, EFT Processing uses the details on EFT Bank for the selected EFT File Format.

**Note:** It is best practice to update the details for each bank.

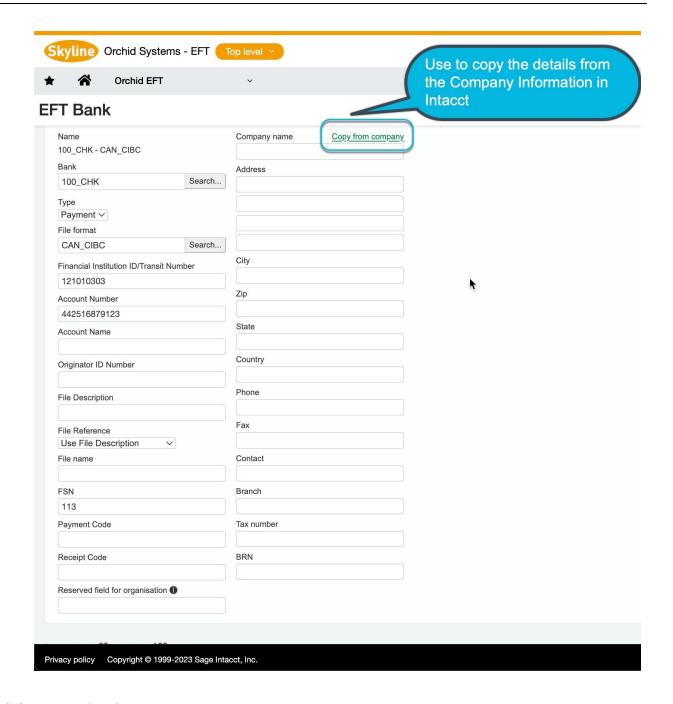
To setup default values, you can copy the details from the Sage Intacct Company Information and amend them for the specific bak / format if required.

You need to have the required Sage Intacct security rights on the Company to read the address.

#### **CLICK TO SEE SCREENSHOT BELOW.**

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## Field Descriptions

Some fields are fixed for all banks. The rest of the EFT Bank fields (Bank Extra 1..10) are turned on and renamed depending on the File format selected for this bank.

Туре	Select Payment to pay Vendors/Suppliers and / or Employees.
	Select Receipt to process Direct Debit files for AR Customers' payments.
File format	Select the File Format corresponding to your bank specifications.
	Refer to EFT Formats on page 25 to add new formats.

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BSB	Bank Branch Number / Bank Routing Number
Account Number	Bank Account Number
Account Name	Bank Account Name
Reference	Enter a fixed reference if required This field may be renamed in the file format definition.
	Reference is used in some file types. If the file type includes the [Reference] field, then it will use the option entered in EFT Banks.
Description	Enter a fixed description if required.
File Reference (for Payment)	Select one of the following options to include the appropriate value in the File Reference:
	<ul> <li>Use File Description (entered above)</li> <li>Payment Type: Use Vendor AP Reference (Orchid EFT AP Reference field on AP Vendor)</li> </ul>
	<b>Note:</b> For Employee , this option uses the Payment Reference on the Employee EFT tab.
	<ul> <li>Receipt Type: Use Customer AR Reference (Orchid EFT AR Reference field on AR Customer)</li> <li>Use Cheque Number (from the posted payment)</li> <li>Use Invoice Number (Document Number from the first applied invoice)</li> </ul>
File Reference (for Receipt)	Select one of the following options to include the appropriate value in the File Reference:
	<ul> <li>Use File Description (entered above)</li> <li>Use Customer AR Reference (Orchid EFT AR Reference field on AR Customer)</li> <li>Use Invoice Number (Document Number from the first applied invoice)</li> </ul>
File name	Enter File name for the file created by EFT Processing.  Can include:
	Any valid file name character (AZ, az, 09, [])
	{dd} or {DD} day number, e.g. '02'
	{mm} or {MM} month number, e.g. '02'
	{yy} or {YYYY} two digit year, e.g. '22'
	{yyyy} or {YYYY} four digit year, e.g. '2022'
	{n} run number per day, e.g. '2': {n} starts at 1 each day, and goes up by 1 for each file per bank and file type. Incremented by 1 for each <b>downloaded</b> file.

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Run number is reset to 1 the next day. {s} 1 digit file sequence number, e.g. 2 Adds one each time a file is **generated** for the bank. The FSN is displayed on the EFT Bank record. See below. File Sequence Number (FSN) Use {s} in the file name. The value is incremented by 1 per bank per generated file (not per download). **Example:** If you have 2 EFT records for the bank for different file types, the FSN is synchronized on both records for the bank. If used, the bank expects the file sequence number to increase by one for each upload. Tip: If this is the first time you are uploading an EFT File for this bank - then set it to 1. If you have already uploaded files, you should set the FSN (File Sequence Number) to the next sequence number based on the last file you uploaded for this bank. The File Sequence Number is updated when you generate the EFT file. Users who Generate the EFT File need to have security rights to update **FSN** EFT Bank as the FSN is stored on the EFT Bank record. If a user doesn't have rights to EFT Banks and uses a file format that requires FSN, they may get an error message like below: Warning! Permission Denied delete on EFT Bank. Please check with your administrator. Orchid Systems - EFT × 8 Orchid Systems - EFT https://www-p02.intacct.com/ia/acct/frameset.phtml?.sess=SqJCANQryoQlw5WoBhWPq... Q www-p02.intacct.com says Skyline Orchid Systems - EFT Top level Error: Permission Denied delete on EFT Bank: Please check with your Administrator. [Support ID: gJtONEB030%7EZd7BAP0x2yu-★ 🏠 Orchid EFT sZ5WkrFW2gAAAAM] EFT Banks Luit view ОК Edit View BOA\_6153 - USA BOA pay Edit View BOA\_1612 - USA Bank of America payment 001001001 0161201612 Orchid Systems L USA PP MULTI ✓ Edit View BOA\_6123 - USA BOA payment USA PP MULTI 001001001 0612306123 **Tip:** If you need to reexport a file, set the file sequence number back by 1 to

Bank Extra 1 to 9

The rest of the EFT Bank fields (Bank Extra 1..9) are turned on and renamed

generate the file with the same number.

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depending on the File Type selected for this bank.

### Making a file name unique

Many banks require the EFT file name to be unique.

Depending on how you often you process a file, you can use a combination of the date, the File Sequence Number and the daily run number to make the file unique,

To have a unique file number if you generate multiple files for the bank on a given day, you can use a hard coded text (e.g. myfile) and fields in curly brackets/braces in any order in your naming convention:

#### **Example:**

 $myfile.{yyyy}{mm}{dd}-{s}-{n}.txt$ 

If you generate a file on 2023/06/14, and the FSN for the bank is set to 5:

- the first file downloaded on the day will be called myfile.20230614-5-1.txt,
- the next file downloaded the same day will be called myfile.20230614-6-2.txt
- The next day, the file will be called myfile.20230615-7-1.txt

### Tool tips

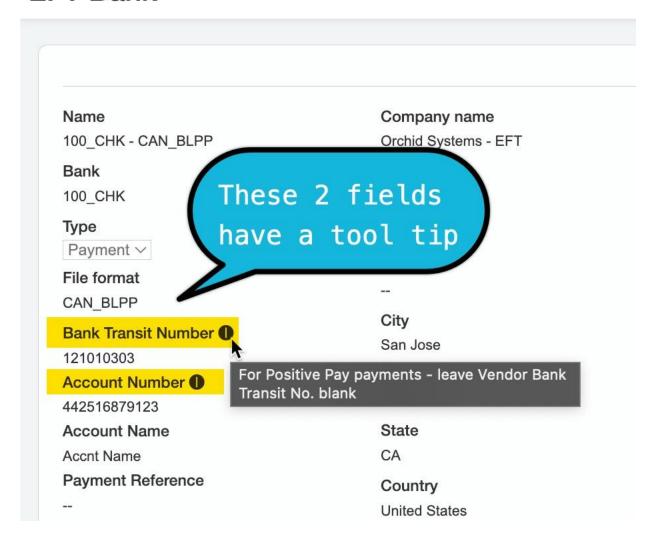
Many file formats include tool tips to describe the valid values for some fields.

See EFT Tool Tips for details.

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### **EFT Bank**



### CONFIGURE EFT VENDOR DETAILS

Select a vendor and use the Orchid EFT Tab in the Accounts Payable > Vendors menu. Enter EFT Details for vendors you want to pay with EFT.

### Using Orchid EFT TAB

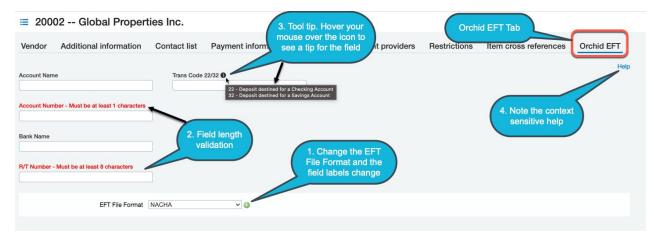
#### **Select EFT File Format**

Select the EFT File Format on the Orchid EFT Tab. The fields relevant to the format are displayed. Different fields are active depending on the EFT File format selected

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- 1. The Vendor EFT Fields are labeled based on the EFT File Format selected.
- 2. Some formats include Field Length validation when entering the AP Vendor details.
- 3. Use the Tool tips for details on the expected content for the field. Hover your mouse over the icon to view the tips.



#### **Field Validation**

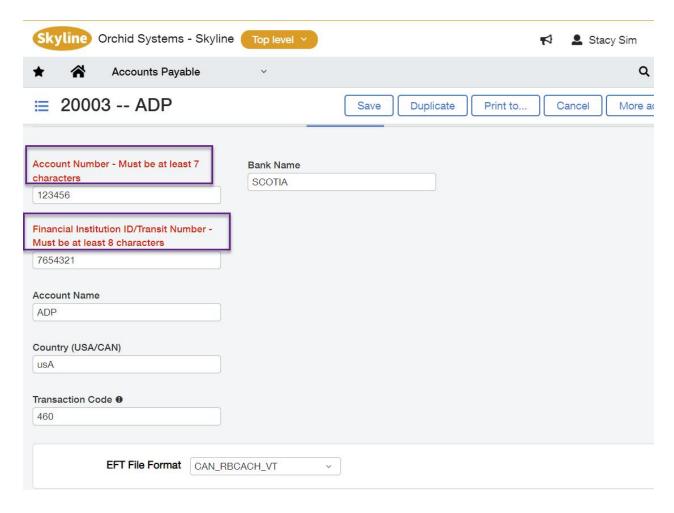
Some file formats validate fields like the account number. In such cases, the field labels are in Red and contain the valid rules.

This is only a warning message. Users can still save the records so that you can gather the correct details from the Vendor.

The field details are validated when you create the EFT File, and you can't create the EFT File if the account details don't meet the validation rules in the file format.

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### **Tool tips**

Hover your mouse over the icon to the right of the field label to view the details for the field. Tool tips explain what the valid options are for the field.

Note: Tool Tips are configured in the EFT Format.



# **Logging Changes**

Standard Sage Intacct audit and approval features apply to changes to the Orchid EFT banking details. Orchid EFT Details fields are included in the Vendor Audit Trail.

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# **Approving Changes**

If Vendor Approval is enabled in your Sage Intacct database, changes to EFT vendor details can trigger the approval process.

If the user doesn't have approval right, and they click Edit on the record, they need to submit the Vendor changes for approval before payments can be processed.

Note: Refer to Sage Intacct documentation for details.

# Importing Vendor Details

You can import EFT Vendor details using standard Sage Intacct import routines.

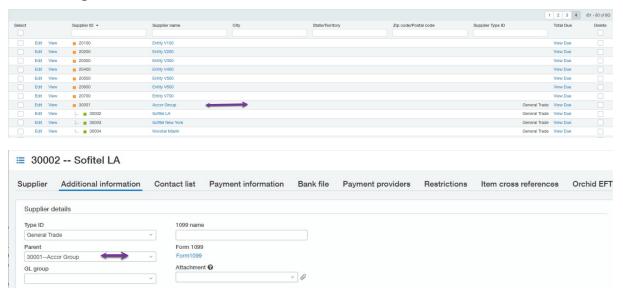
It is best to enter one record manually for your bank's file type, export the records. You can then update the csv file and import back on Sage Intacct.

To import the EFT file format (**REFT\_FORMAT**), you use the actual **EFT File Type name**, not the EFT File Format ID which is exported.

Refer to Importing EFT Vendor details on the next page for tips on importing EFT Vendors.

# Multiple bank accounts for a single vendor

If a vendor has multiple bank accounts, you need to have different vendor codes for the different vendor bank accounts as there is no way on the payment to indicate which bank details to use. You can group the vendors using the Parent feature on the AP Vendor --> Additional Information Tab



Paying some vendors by EFT and some by Cheque/check

Suggested configuration:

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- Set the Vendor's preferred payment method to Record Transfer for vendors paid by EFT
- Set the Vendor's preferred payment method to Check for vendors paid by Check
- Do separate payment runs to select vendors by preferred payment method. You can use Advance Filters on the Pay Bills AP screen.
  - Print the checks for all Check vendors
  - Generate an EFT File for all EFT Vendors
- If a vendor is not configured for EFT (no EFT File Type on the AP Vendor > Orchid EFT Tab), the vendor will not show on the EFT Payment request.

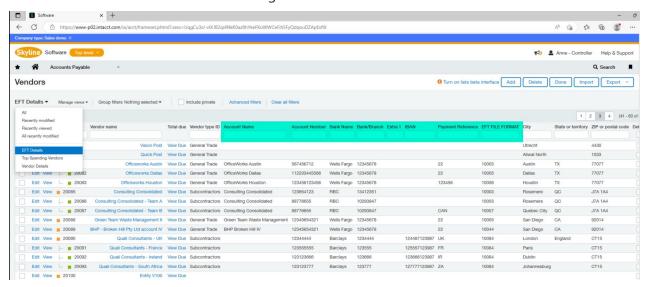
## Viewing EFT Details

You can create an EFT Details view to use when looking at vendors bank account details.

In Accounts Payable Vendors/Suppliers menu,

- Select Manage Views \ Create a new view
- Select the columns you want to include in the view, the sequence of the columns, any filters required, the sort order required
- Deploy to enable the view and Save the view as "EFT Details"

You can then select the new view when showing the AP Vendor Details



# License Required

Requirement! You only see the Orchid EFT Tab for Vendor if you have a license for EFT Processing AP

# Importing EFT Vendor details

Select a vendor and use the Orchid EFT Tab in the Accounts Payable > Vendors menu.

Export Import works using standard Sage Intacct functionality.

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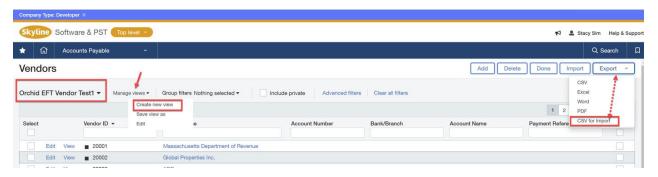


### **Key Steps**

Because the fields depend on the EFT format you use, it is best to enter one record manually for your bank's file type, export the records. You can then update the csv file and import back on Sage Intacct.

**Step 1:** In the Vendors - From Manage views - create a new view and select the fields to be included in the view.

- **Step 2:** Select the Vendor ID, name and the EFT main fields
- **Step 3:** Save the view as Orchid EFT Vendor Template.



- **Step 4:** Click on Export and choose 'CSV for Import'. The export file will be saved in the download folders.
- **Step 5:** Open the file and update accordingly.

When the file is updated, save the file as CSV type. This is the only file format to import into Sage Intacct.

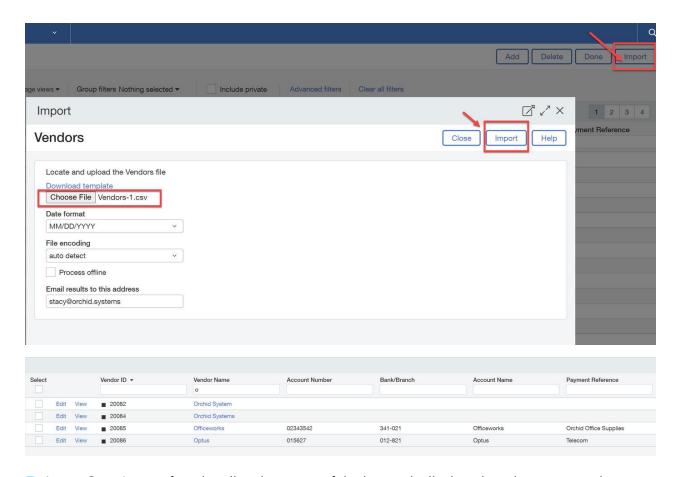
#### Important!

To import the EFT file format (**REFT\_FORMAT**), you use the actual **EFT File Type name**, not the EFT File Format ID which is exported.

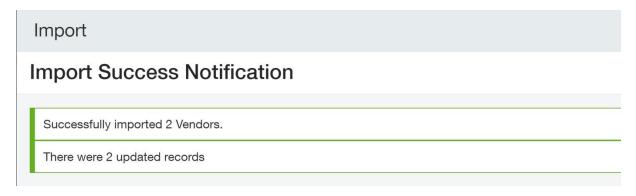
**Step 6:** Click on Import button, Choose File and select the import file and click on Import.

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**Step 7:** As per Sage Intacct functionality, the status of the import is displayed on the screen and an email is sent to the nominated email address.



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# Intacct Import Success Notification--OrchidSystemsMPP...





Hello,

Your recent vendor import (on 2022-05-11 22:27:35 PDT -0800) from the file 'Vendors-1.csv' was successful. Below are the statistics. Please contact customer service if you have any questions regarding this import.

#### Statistics:

Number of entries imported successfully: 2

There were 2 updated records

Number of entries with import errors: 0

Sincere Regards,

-- The Intacct Team

### **Tips and Troubleshooting**

Refer to Tips when Importing EFT details on page 50

### CONFIGURE EFT CUSTOMER DETAILS

Select a customer and use the Orchid EFT Tab in the Accounts Receivable > Customers menu. Enter EFT Details for customers you want to direct debit with EFT.

Note: EFT Details fields are included in the Customer Audit Trail.

### Use Orchid EFT TAB

#### Select EFT File Format

Select the EFT File Format on the Orchid EFT Tab. The fields relevant to the format are displayed.

- Different fields are active depending on the EFT File format selected.
- The Customer EFT Fields are labeled based on the EFT File Format selected.

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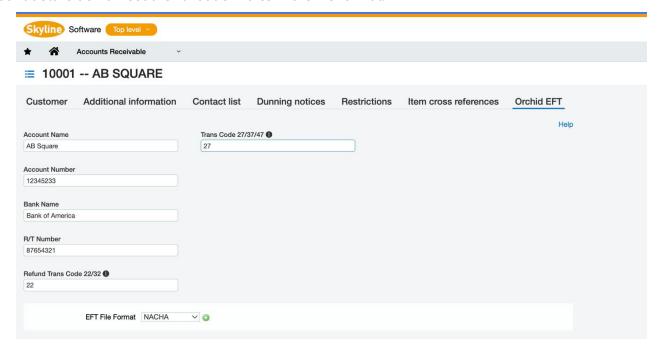


### Field Validation

Some file formats validate fields like the account number. In such cases, the field labels are in Red and contain the valid rules.

This is only a warning message. Users can still save the records so that you can gather the correct details from the Customer.

The field details are validated when you create the EFT File, and you can't create the EFT File if the account details don't meet the validation rules in the file format.



# **Tool Tips**

Hover your mouse over the icon to the right of the field label to view the details for the field. Tool tips explain what the valid options are for the field.

**Note:** Tool Tips are configured in the EFT Format.



# Importing CUSTOMER Details

You can import EFT Customer details using standard Sage Intacct import routines.

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It is best to enter one record manually for your bank's file type, export the records. You can then update the csv file and import back on Sage Intacct.

To import the EFT file format (**REFT\_FORMAT**), you use the actual **EFT File Type name**, not the EFT File Format ID which is exported.

Refer to Import EFT Customer details below for tips on importing EFT Customers.

## License Required

**Requirement!** You only see the Orchid EFT Tab for Customer if you have a license for EFT Processing AR

# Import EFT Customer details

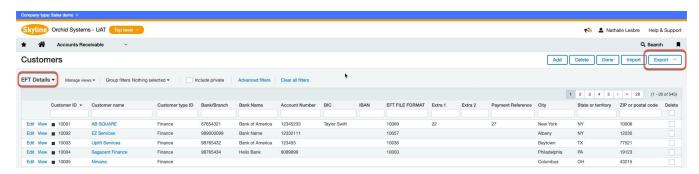
Select a customer and use the Orchid EFT Tab in the Accounts Receivable > Customers menu.

Export Import works using standard Sage Intacct functionality.

### **Key Steps**

It is best to enter one record manually for your bank's file type, export the records. You can then update the csv file and import back on Sage Intacct.

- **Step 1:** In the Customers > Manage views menu, create a new view and select the fields to be included in the view.
- **Step 2:** Select the Customer ID, name and the EFT main fields
- **Step 3:** Save the view as Orchid EFT Customer Template.



- **Step 4:** Click on Export and choose 'CSV for Import'. The export file will be saved in the download folders.
- **Step 5:** Open the file and update accordingly.

When the file is updated, save the file as CSV type. This is the only file format to import into Sage Intacct.

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#### **Important!**

To import the EFT file format (**REFT\_FORMAT**), you use the actual **EFT File Type name**, not the EFT File Format ID which is exported.

**Step 6:** Click on Import button, Choose File and select the import file and click on Import.



**Step 7:** As per Sage Intacct functionality, the status of the import is displayed on the screen and an email is sent to the nominated email address.

### **Tips and Troubleshooting**

Refer to Tips when Importing EFT details on page 50

### CONFIGURE EFT EMPLOYEE DETAILS

Select an Employee in the Time & Expenses > Setup > Configuration > Employees menu.

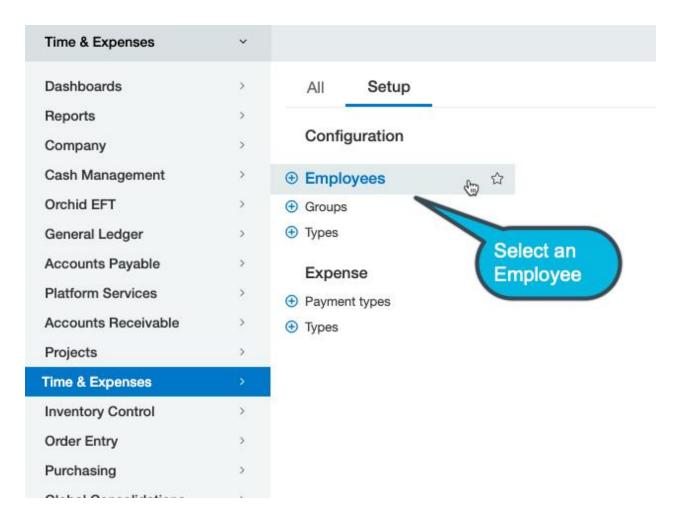
Choose Edit and use the Orchid EFT Tab in the Employee Information screen

Enter EFT Details for employees you want to reimburse with EFT.

Note: EFT Details fields are included in the Employee Audit Trail.

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### Use Orchid EFT TAB

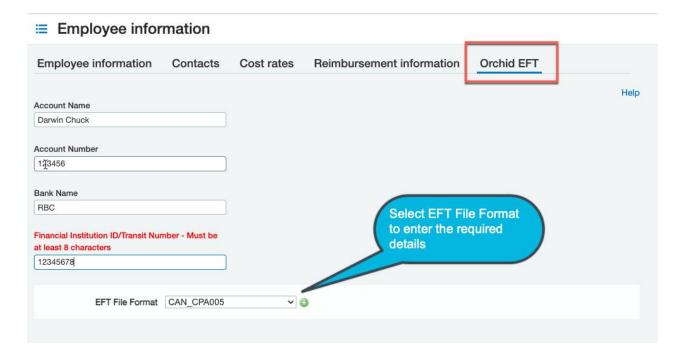
#### Select EFT File Format

Select the EFT File Format on the Orchid EFT Tab. The fields relevant to the format are displayed. Different fields are active depending on the EFT File format selected

- 1. The Employees EFT Fields are labeled based on the EFT File Format selected.
- 2. Some formats include Field Length validation when entering the EFT details.
- 3. Use the Tool tips for details on the expected content for the field. Hover your mouse over the icon to view the tips.

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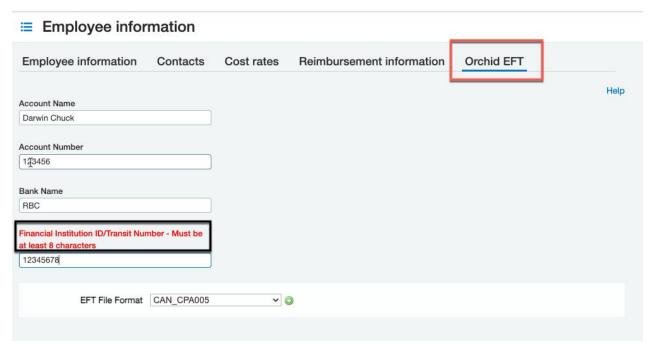


### Field Validation

Some file formats validate fields like the account number. In such cases, the field labels are in Red and contain the valid rules.

This is only a warning message. Users can still save the records so that you can gather the correct details from the Employee.

The field details are validated when you create the EFT File, and you can't create the EFT File if the account details don't meet the validation rules in the file format.



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# Tool tips

Hover your mouse over the icon to the right of the field label to view the details for the field. Tool tips explain what the valid options are for the field.

Note: Tool Tips are configured in the EFT Format.



# Importing Employee Details

You can import details for new employees and update employee details if the employee already exists in Sage Intacct.

To import the EFT file format (**REFT\_FORMAT**), you use the actual **EFT File Type name**, not the EFT File Format ID which is exported.

It is best to enter one record manually for your bank's file type, export the records. You can then update the csv file and import back on Sage Intacct.

The detailed steps are similar to importing EFT Vendor details. Refer to examples relating to EFT Vendor details.

Importing EFT Vendor details on page 40

# Multiple bank accounts

EFT Processing doesn't cater for multiple bank accounts to reimburse employee expenses. If you need to pay expenses to a different account, you need to update the employee EFT details before processing the file.

# License Required

**Requirement!** You only see the Orchid EFT Tab for Employee if you have a license for EFT Processing EE

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### TIPS WHEN IMPORTING EFT DETAILS

#### Overview

Because the fields depend on the EFT format you use, it is best to enter one record manually for your bank's file type, export the records. You can then update the csv file and import back on Sage Intacct.

EFT Processing adds the following fixed fields to AP/AR and Employee records:

- EFT\_ACCNAME, EFT\_ACCNO, EFT\_BANKNAME, EFT\_BIC, EFT\_BSBNO, REFT\_FORMAT (you must import the EFT File Format Name) and EFT\_IBAN.
- In addition to the fixed fields, there are 50 "Extra" fields which are turned on when you select an EFT File format. The first 10 fields are called EXTRA1, EXTRA2, EXTRA3, EXTRA4, EXTRA5, EXTRA6, EXTRA7, EXTRA8, EXTRA9 and EXTRA10.
- Extra11, Extra12.... Extra50 are contained in a single database field called EFT\_EXTRA.

# **Key Steps**

Detailed steps for AP Vendors/Suppliers and AR Customers are described in the links below:

Importing EFT Vendor details on page 40

Import EFT Customer details on page 45

## Importing File format

To import the EFT file format (**REFT\_FORMAT**), you use the actual **EFT File Type name**, not the EFT File Format ID which is exported.

### File format with more than 10 fields

If your file format has more than 10 fields, there are additional steps.

You can import data directly into all the fixed fields and EFT\_EXTRA1 to EFT\_EXTRA10.

If you need data in Extra11 and up, you will need to "join" the data according to the rules below, and import all the fields into EFT\_EXTRA.

Please contact Orchid support for details.

# Excel tip

Excel automatically converts the numeric field as number and dropped '0' in front. We recommend to rename the file as .txt and open it manually in Excel and set the relevant columns as Text, for example with the various bank and account number fields that may start with a 0.

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A	Α	В	C	D	Е	F	G	
1	VENDOR_ID	NAME	REFT_FORMAT	EFT_ACCNO	EFT_BSBNO	EFT_ACCNAME	EFT_PAYREF	
2	20085	Officeworks	CAN_TD	02343542	341-021	Officeworks	Orchid Office Supplies	
3	20086	Optus	CAN_TD	01562712	012-821	Optus	Telecom	
4								
<mark>⊟</mark> V∈	endors-1.csv 🗵							
1	1 VENDOR ID, NAME, REFT FORMAT, EFT ACCNO, EFT BSBNO, EFT ACCNAME, EFT PAYREF							
2		20085, Officeworks, CAN_TD, 02343542, 341-021, Officeworks, Orchid Office Supplies						
3	20086,0	20086, Optus, CAN TD, 01562712, 012-821, Optus, Telecom						

# Using EFT: Overview and Tips

When you have configured EFT File formats, EFT Processing Banks, AP Vendors, AR Customers and / or Employees, you can select approved and completed payments to generate an EFT File.

Using EFT Processing with AP on page 68

Using EFT Processing with Employee Expenses on page 83

Using EFT Processing with AR on page 93

You can then download the EFT File to upload to the bank.

For more details, view the topics below:

Using Orchid EFT Screens Tips	
Filtering and Sorting records in EFT Processing	54
EFT File List	58
Troubleshooting Create EFT File	61
Saving EFT Files to Cloud Services	63
Saving an EFT File to a SFTP server	64
Creating a prenote file	65

# **USING ORCHID EFT SCREENS TIPS**

This applies to the following Orchid EFT Processing screens to select records and to view EFT Files.

- EFT File List
- AP Payment Request
- AR Payment Request
- Employee Expense Payment Request
- Create AR Payment

# Resizing columns

You can resize column width to fit your data.



Move the cursor on the top line, between two column labels and drag to change the size.

**Tip:** Column sizes are saved from a prior session in the browser.



# Sorting Records

You can sort most columns by the column heading, by clicking on the column heading.

When you hover over the heading in a list, the cursor changes to a pointing finger and you know you can sort. This is consistent with the standard Sage Intacct screens.

# Filtering Records

### Tips when using filters:

- The screen filters to 1 month ago by default.
- Filters are saved from a prior session in the browser.
- If the column heading is in *italic*, it means there is an active filter. Check the filter if you can't find the records you are looking for.

### Fields available to filter by:

- You can filter by any fields on the first row, by selecting from the list of values or using a filter string.
- Vendor/Customer/Employee Types and Payment Created by are available to use as filters.

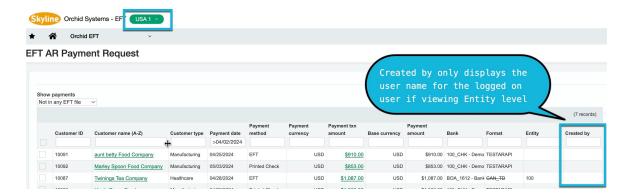
### When working at Entity Level in Sage Intacct

If working in Sage Intacct at the Entity Level, the **Payment Created by** only shows the user name for payments created by the logged on user. The payment is displayed in the list, but the **created by** field is blank.

If you have security rights at the top level, you can view and filter by the **Created By** name for all users.

#### **VIEW SCREENSHOT**





Refer to Filtering and Sorting records in EFT Processing on the next page

# **Running Totals**

This applies to AP Payment Request, AR Payment Request, Create AR Receipt and Employee Expenses payment request screens.

In the bottom right corner of the screen, you can view the number of records and the running total of the selected records to assist in validating the records selected against control total.

4 rows selected CAD \$300,050.25 USD \$600.00

**Tip:** If you can't see all the selected records, check the filters. If the column heading is in *italic*, it means there is an active filter.

# **Tool Tips and Messages**

- Setup screens have tool tips describing valid values, indicated by an icon next to the field name.
   Refer to EFT Tool Tips
- The EFT File list screen includes tool tips explaining what the various file statuses mean.
- When loading data, EFT Processing displays various messages to guide users, counting the number of records returned and the progress.
- When generating EFT Files, the key steps are displayed on the screen.





### FILTERING AND SORTING RECORDS IN EFT PROCESSING

This applies to the following Orchid EFT Processing screens to select records and to view EFT Files.

- EFT File List
- AP Payment Request
- AR Payment Request
- Employee Expense Payment Request
- Create AR Payment

## Filtering Records

### Tips when using filters:

- The screen filters to 1 month ago by default.
- Filters are saved from a prior session in the browser.
- If the column heading is in *italic*, it means there is an active filter. Check the filter if you can't find the records you are looking for.

### Fields available to filter by:

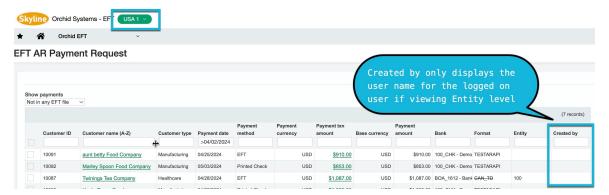
- You can filter by any fields on the first row, by selecting from the list of values or using a filter string.
- Vendor/Customer/Employee Types and Payment Created by are available to use as filters.

# When working at Entity Level in Sage Intacct

If working in Sage Intacct at the Entity Level, the **Payment Created by** only shows the user name for payments created by the logged on user. The payment is displayed in the list, but the **created by** field is blank.

If you have security rights at the top level, you can view and filter by the **Created By** name for all users.

#### **VIEW SCREENSHOT**





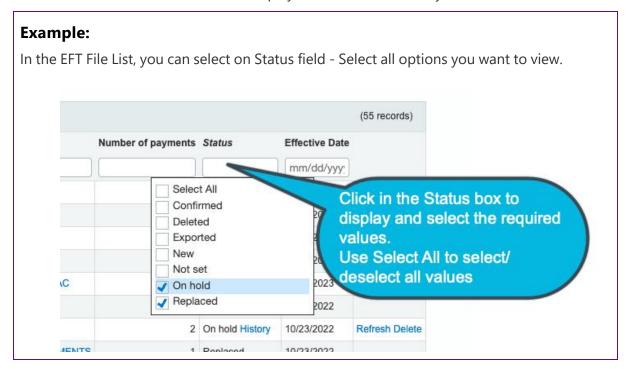
### Filtering records with a filter string

You can type a filter criteria, using =, >=, > or < for most fields.

**Example:** To filter by amount, enter >500 only, do not include the currency

### **Select Records from the list**

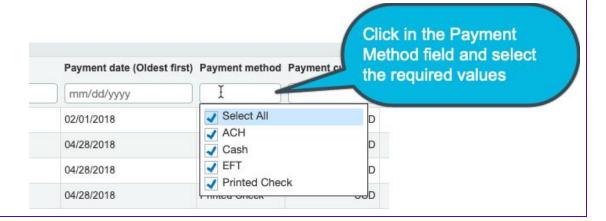
Click in one of the fields in the first row to display a box with the values you can select.





#### **Example:**

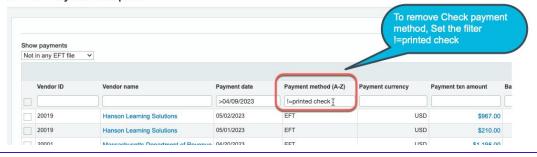
In the EFT Payment Request screen, to filter by Payment Method, click in the Payment method field. This displays all values and you can select the values required, for example "Printed Checks"



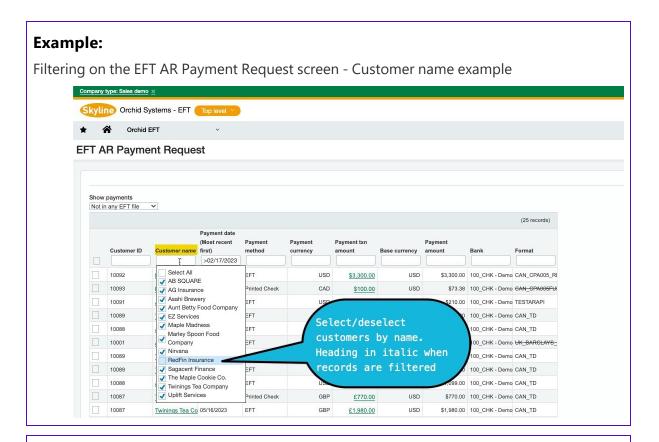
#### **Example:**

You can also filter by typing text in the box. If you don't want to view Printed Check, you can filter them out using !=Printed Check in the Payment Method

#### **EFT AP Payment Request**

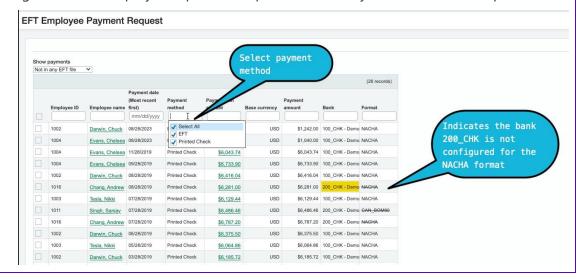






#### **Example:**

Filtering on the EFT Employee Expenses Request screen - Payment method example





### **EFT FILE LIST**

### When to use this screen?

Use this screen to view, download, confirm or reject EFT Files.

This applies to EFT Files for AP Payments, AR Payments and Employee Expenses Reimbursements (EE payments). Available features depend on your license code.

### Filtering records

You can filter by all fields at the top of the screen: Date Created, Created By, Total Amount, Bank, Format, Number of Payments, Status and Effective Date.

There are no default filters on the screen, but once you enter one, the screen remembers it for next time you go there.

### **Using Effective Date**

You can update the Effective Date of the transaction if your bank file format supports sending a file in advance.

In the format, the DetailAP date would be [EffectiveDate]

e.g. [EffectiveDate:DDMMYY] including the date formatting

HEADERAP="H[BankReference:%-10C]C460[BatchDate:DDMMYY][BankAccountName:%-15C][BankBSB:%-9C][Bank DetailAP="D[DestAccountName:%-23C][EffectiveDate:DDMMYY][Reference:%-19C][DestBSB:%-9C][DestAcco FooterAP="T[NumberOfEntries:%08D][TransactionTotalInCents:%014D][Blank:%-57C][CRLF]"

### How to create an EFT File

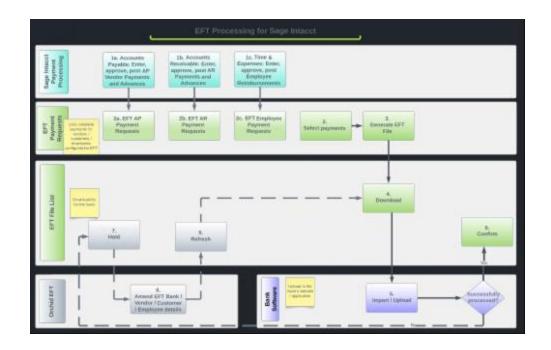
Refer to EFT AP Payment Request on page 69 for details to select payments and generate the EFT Files (Steps 2 and 3 in the flow chart below).

Refer to EFT AR Payment Request on page 94 for details to select AR Customer Payments and generate the EFT Files

Refer to EFT Employee Payment Request on page 84 for details to select Employee Expense Reimbursements payments and generate the EFT Files

(Steps 2 and 3 in the flow chart below).





# **EFT File Status description**

### **EFT File Status**

View	View on the EFT File list allows you to see all the payment records included in the file.  Always active								
	You can use bank or to re				etails b	efore up	loading	g the file	to the
	Creates the E	FT File as	s per the	e file fori	mat con	nfigured o	on the	bank.	
	Depending on the browser configuration, downloads to the default download folder or prompt the user for a path to download.  Only active if status is New, Exported or Confirmed.  EFT Files  File supported JADA;								
Download							•		
Download	File exported [ABA].	it recent first) Created by	Total amount	Bank	Format	Number of payments	Status	Effective Date	
Download	File exported [ABA].  Date created (Min distribution)		Total amount	Bank		Number of payments	Status	dd/mm/yyyy	
Download	File exported [ABA].  Date created (Mo datumony)  View Deveload Centre 14 Nov 2022 122	00 AnneF	Total amount	Bank 5.340.00 NAB_AU - NAB 1.000.00 NAB_AU - NAB	ABA	Number of payments	Status 2 Exported	dd/mm/yyyy 14 Nov 2022	Host Delete
Download	File exported [ABA].  Date created (Min distribution)	:00 AnneF :00 AnneF	Total amount	Bank  5.340 00 INAB_AU - NAB 1,000 00 INAB_AU - NAB 3,000 00 INAB_AU - NAB		Number of payments	Status	dd/mm/yyyy	Hold Delete Hold States Delete Hold States Delete Hold Delete
Download	Pile exported [ADA].  Date created (Mo  Other Created (Mo  Vew Devistant Corfer (Mo 400221 125)  Vew Devistant Corfer (Mo 400221 125)	.00 AnneF .00 AnneF .00 AnneF	Total amount	1,000.00 NAB_AU - NAB	ABA NZ_ANZDOM	Number of payments	Status 2 Exported 1 New	dd/mm/yyyy 14 Nov 2022 14 Nov 2022	Hold Refresh Delete
Download	Pile exported [ABA].  Date created (Mol. distractly)  View Downtoad Confirm 14 Nov 2022 13:23  View Downtoad 14 Nov 2022 13:24  View Downtoad Confirm 14 Nov 2022 13:14		Total amount	1,000.00 NAB_AU - NAB 3,000.00 NAB_AU - NAB	ABA NZ_ANZDOM ABA	Number of payments	Status  2 Exported 1 New 1 Exported	dd/mm/yyyy 14 Nov 2022 14 Nov 2022 14 Nov 2022	Hold Refresh Delete Hold Delete



	Hold updates the EFT file status to <b>On-hold</b> on the EFT File list.						
ноld	For example if the file is rejected by the bank, you can set the file to on-hold, update the relevant details, refresh the file and download again.						
	Only available if the status is New or Exported.						
	If data has changed, creates a new EFT file with status NEW and updates existing EFT File status to <b>Replaced</b> .						
	If data has not changed, displays a message.						
	www-p03.intacct.com says						
	EFT File not updated as the data has remained the same						
Refresh	ОК						
	To force a refresh, update at least one value, for example the Effective Date.						
	Only available if the status is On-Hold						
	<b>Note:</b> Use the <b>History</b> button Next to the New or Exported Status to view the previous files.						
Refresh after	If you change the underlying format in EFT Formats, (not the format code assigned to a vendor, but something in the format itself), you do not need to hold/refresh to update the file.						
changes	Close the EFT File screen and reload it, or use F5 to refresh the screen. You can then download the file again. The new file will include the rules in the updated file format.						
	Updates the EFT File status to Deleted.						
Delete	AP Vendor Payments will go back to the EFT AP AP Vendor Payment Request screen						
	Only available if the status is New, Exported or On-Hold						

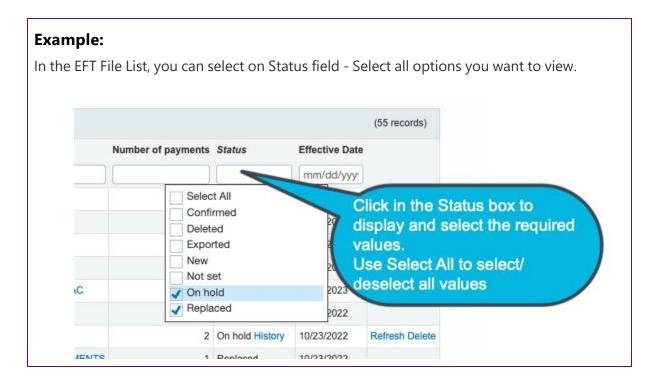
# Filtering records with a filter string

You can type a filter criteria, using =, >=, > or < for most fields.

### **Select Records from the list**

Click in one of the fields in the first row to display a box with the values you can select.





# Troubleshooting

Refer to Troubleshooting Create EFT File below

### TROUBLESHOOTING CREATE EFT FILE

Troubleshooting steps are similar when using EFT Processing with Accounts Payable and Accounts Receivable.

# File Rejected by the bank

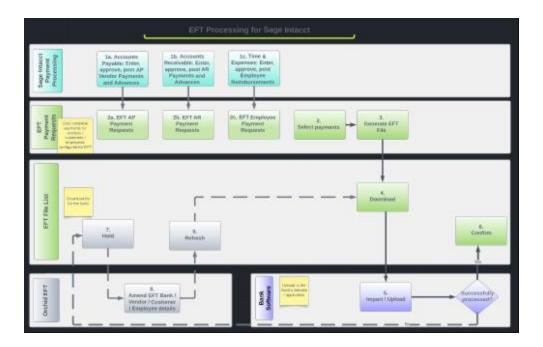
The file can be rejected by the bank for several reasons. Generally, the bank provides details of the reasons, such as invalid payment date, file length, some fields don't follow the specifications.

Steps 7, 8 and 9 in the flowchart below describe the process:

You need to go to EFT File List, select the file, choose **Hold** to indicate that the file is invalid.

You can then update the data as required and choose **Refresh** to create a replacement file. EFT changes the status of the original file to Replaced and you can download the New file.





### Permission Error

Refer to Sage Intacct Security Roles required for different permission errors and the security required to fix the error.

When you click "**Download**" you may get the following error message:

Error: You do not have permission for API operation READ\_BY\_QUERY on objects of type company

www-p05.intacct.com says

Error: You do not have permission for API operation READ\_BY\_QUERY on objects of type company [Support ID: eX0QdEB031%7EYz5ERP0X538-Uu9Wtm-gzQAAAA8]

OK

If the format file uses any Company fields (e.g. Company.Name, Company.Address1 etc), then you must Download the EFT File from the Top Level to have access to the Company object. Or the format file needs to be amended to put the Company fields on the appropriate entity object that you do have access to.



# SAVING EFT FILES TO CLOUD SERVICES

# Why use Cloud Services?

Cloud service platforms offer enhanced security and additional workflow features for efficient file management. By uploading EFT Files to a cloud service drive such as Box.com, OneDrive, Dropbox, Google Drive, etc., you can leverage these features.

When utilizing Orchid's EFT Processing for Sage Intacct to download EFT Files, they are typically saved in the designated download directory of your browser. This directory can either be the default one or a specific location that you have set up.

Depending on your browser, you have the option to configure multiple profiles, each associated with a distinct download directory. This flexibility allows you to:

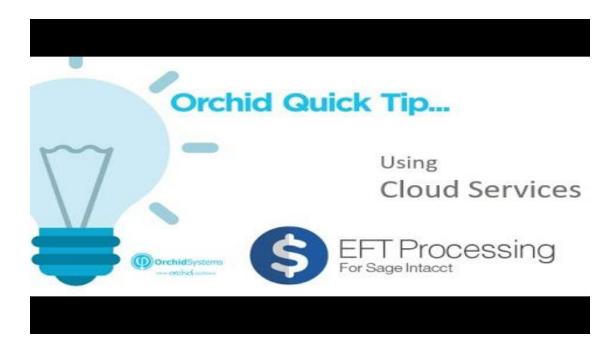
- Have one profile to download files to the default "downloads" directory: Use this profile to download non-EFT File downloads, and;
- Create another profile that you use with Sage Intacct: Use this to download EFT Files to a specified directory. You can then configure this directory to be a cloud service managed directory.

#### KFY STFPS

- **Step 1:** Install the Cloud Service application on the workstation to map to the cloud service platform
- Step 2: Install/configure the cloud service tool (e.g. Google Drive) on the appropriate workstation
- **Step 3:** Configure the "downloads" directory for the required browser profile to be the EFT File Folder (e.g. using Microsoft Edge)
- **Step 4:** Use the EFT Profile to log on to Sage Intacct
- **Step 5:** When you download the EFT File using the EFT Profile, the file will automatically be saved on the cloud service drive.
- **Step 6:** The Cloud service application will sync the file to the Cloud Service platform, using the Cloud Service platform security settings.

The video below demonstrates using EFT Processing with Cloud Services and the setup required.





### SAVING AN EFT FILE TO A SFTP SERVER

# Why use SFTP?

Using SFTP (Secure File Transfer Protocol) offers several advantages when it comes to EFT (Electronic Funds Transfer) Processing. SFTP is a secure and encrypted protocol that ensures the confidentiality and integrity of data during file transfers.

Many EFT Processing users configure an SFTP Server to save the file before uploading it to the banking software. Some banks provide access to an SFTP server to upload the files. You can discuss this option with your bank.

# SFTP WITH EFT PROCESSING (SAGE INTACCT)

All processes in EFT Processing for Sage Intacct occur in the user's browser and browsers don't support SFTP. Orchid EFT doesn't do any processing on a server outside of the browser, so we cannot add any SFTP configuration in EFT itself.

If you want to save the file to an SFTP server, you can use a program to map a drive in Windows Explorer to your SFTP server. A similar method is available with Mac OS.

As the EFT File is downloaded based on the browser configuration, you can configure your browser to download to that mapped drive. This will save the file to the SFTP server.

It is advisable to setup different browser profiles, one to download to the SFTP Mapped drive, one for general downloads.

STEP 1 - MAP A DRIVE TO THE SFTP SITE



You need to install utilities to map a drive to the SFTP Site. There are various options depending on your operating system and your exact requirements. There are open-source programs as well as paid options.

#### STEP 2: SET DOWNLOAD PATH IN BROWSER TO THE MAPPED DRIVE

You can configure the browser to "Prompt" to download or have an "EFT Profile" where you configure the download folder to be the SFTP Mapped drive (in our example E drive).

STEP 3: DOWNLOAD THE EFT FILE

In EFT Processing > EFT File List, select a file and choose Download.

If you set the location to the mapped drive, the file is saved in the folder automatically.

STEP 4 - CHECK THE FTP SITE

When testing, you can use Filezilla or other FTP software to check that the file is available on the FTP site.

### CREATING A PRENOTE FILE

Prenote (prenotification) is a process that creates a zero-dollar transaction/prenote transaction type file for the bank as a test that the vendor's and employee's EFT details are setup correctly. The prenote file can be generated in one of two ways, depending on how you control the process:

- Control the process from the EFT Vendor(s) record Method 1
- Control the process from the EFT Bank record Method 2

Refer to video presentation on Orchid website.

https://www.orchid.systems/resources/video/spotlight-creating-prenote-files-sage-intacct-eft-processing





#### WHEN TO SEND A PRENOTE FILE?

There are no exact rules for doing prenotes.

Since the prenote is a verification of banking details, most users would create a prenote file the first time you pay a vendor. If this is the only time you want to send a prenote file, we recommend Method 1 although you need to generate, delete & re-generate the EFT File for each new vendor.

Some users might want to generate a prenote file for each EFT File and then generate the file with the actual payment amount on a regular basis. If this is what you want to do, we recommend Method 2. With this method you only need to generate, download, hold, refresh after changing the EFT Bank Prenote flag to "N", and download the new EFT file.

Refer to Sage website:

https://www.sage.com/en-us/blog/glossary/what-is-a-prenote/

### EFT FILE FORMATS FOR PRENOTES

There are different EFT File Formats for the various banks with the same functionality described below. In the examples below, we will use

- NACHA
- NACHA PRENOTE

If there is no prenote format for your specific bank - send us the specification for the PreNote file from the bank, and we can include the format for you.



### METHOD 1 - FROM THE EFT VENDOR RECORD

**Step 1:** Configure the appropriate bank in EFT Banks to be linked to NACHA and NACHA\_PRENOTE. You will have two EFT Banks records for the appropriate bank account

**Step 2:** On the Orchid EFT Tab for the Vendor, select NACHA\_PRENOTE as the EFT File Type and fill in the appropriate EFT Fields for the vendor (bank account number, bank branch number, account type)

**Step 3:** When you have a posted payment for this Vendor, Use EFT AP Payment Request to select the payment for the vendor and Generate an EFT File

**Step 4:** Use EFT File List to download the EFT File. This file will have zero for the payment amounts, and the account type will be set to prenote.

**Step 5:** Upload the EFT File to the bank, and when confirmed by the bank

- Delete the EFT File in EFT File List
- Amend the EFT Vendor details, change the NACHA\_PRENOTE EFT File Type to NACHA

**Step 6:** Use EFT AP Payment Request to select the payment for the vendor and Generate EFT File, this time, the file created with NACHA file type will include the payment amount and transaction type.

### METHOD 2 - FROM THE EFT BANK RECORD

- Configure the appropriate bank in EFT Banks to be linked to NACHA You will have one record in EFT Banks for the appropriate bank account
- On the Orchid EFT Tab for the Vendor, select NACHA as the EFT File Type and fill in the appropriate EFT Fields for the vendor (bank account number, bank branch number, account type: cheque or savings)
- When you have a posted payment for this Vendor and want to create a PRENOTE file
  - Step 1: On EFT Banks, set the Prenote indicator to "Y". Save the EFT Bank Record
  - **Step 2:** Use EFT AP Payment Request to select the payment for the vendor and Generate an EFT File. Include any other vendor payments for which you want to generate a prenote for
  - **Step 3:** Use EFT File List to download the EFT File. This file will have zero for the payment amounts, and the account type will be set to prenote.
  - Step 4: Upload the EFT File to the bank, and when confirmed by the bank
  - **Step 5:** Hold the EFT File in EFT File List
  - Step 6: On EFT Banks, set the Prenote indicator to "N". Save the EFT Bank Record

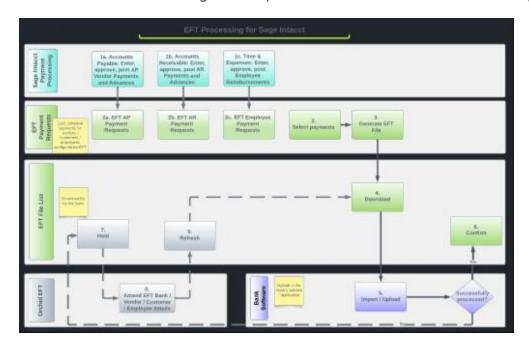


**Step 7:** Refresh the EFT File in EFT File List and download and upload to the bank. This file will include the payment amounts and the account type.

# Using EFT Processing with AP

EFT Processing is integrated with Sage Intacct standard AP processing routines.

- 1. You create, approve and post AP Payments, as per the process and approval configured in your Sage Intacct implementation. You can also include posted AP Advances in an EFT File. You create, generate and post the AP Advances using standard Sage Intacct functionality.
- 2. In EFT Processing, use the EFT AP Payment Requests screen to select AP Payments and Advances to be included in an EFT File.
- 3. **Generate** the file on the EFT AP Payment Requests screen.
- 4. Use EFT File List to view the file and download it on your machine. You can filter by file type to select Payment only for AP Payments.
- 5. You can then import the file into the banking software / application.
- 6. When the bank confirms the upload is successful, confirm the file to finalize the Payment process.
- 7. If required, Hold the file if any transactions are rejected, update the data and refresh the file.
- 8. You can use the standard Sage Intacct process to email remittance advices if required.





#### Note:

You can create EFT Files for any posted AP Payment (status = Complete), regardless of the payment method. For example, you can use a Check Payment method and create a Positive Pay EFT File for more secure check processing.

Refer to Complete AP Payments using standard Sage Intacct processes on the next page

For more details, view the topics below:

EFT AP Payment Request	69
EFT File List	
View AP payments in EFT File	78
EFT AP Payment Request Troubleshooting	
Creating Positive Pay files	

**Requirement!** To generate and download an EFT File for AP Vendor Payments, you need a license for Orchid EFT for AP.

### EFT AP PAYMENT REQUEST

The screen includes AP Payments and Advances that have been entered, approved and completed through the standard Sage Intacct processes, for vendors where the EFT File Format is set on the Orchid EFT Tab. Payments made for Credit Card and Savings banks are excluded.

### How to Use the screen

You can use this screen to select payments to be included in an EFT File or to view the payments already included in a file.

#### To create a new EFT File

By default, the screen shows completed posted payments for vendors configured for EFT that are not in any EFT File.

Select the payments you want to include in an EFT File.

#### Tip:

In the bottom right corner of the screen, you can view the number of records and the running total of the selected records to assist in validating the records selected against control total.

You can then **GENERATE** the EFT file. Refer to Generate EFT files on page 71



### To view payments in a file

For details on using the screen to view Payments in a file, refer to View AP payments in EFT File on page 78.

# Step 1. Complete AP Payments using standard Sage Intacct processes

You need to create the AP Payments using the standard Sage Intacct processes. EFT Processing can include completed posted payments for any payment methods (Record Transfers, Checks/Cheques, cash and Advances).

### **Using Record Transfer payment method**

Record Transfer is commonly used when you want to generate EFT Files for the payments.

You can use other payment method for payments that don't require an EFT File and filter by payment method on the AP Payment request screen.

**Note:** There is no feature to auto-number Record Transfers, so you need to copy the memo field and add digits to make the document number unique manually.

### **Using Check payment method**

If you are doing **Checks**, you need to print the checks for the payments to be posted. You can then include the payment in a positive pay EFT File as required by the bank.

### Using ACH/Bank File payment method

If you use **ACH** or **bank file**, Sage Intacct creates separate payment records. You need to create, download and confirm the EFT File with the Sage Intacct standard process as this is required to post the AP Payments.

Note: Do not upload the standard file to the bank.

Posted payments are then available on the AP Payment Request screen to generate a new file using Orchid EFT Processing and the required format.



#### Tip:

Use ACH Payment method if the standard process EFT File format is not compatible with your bank's requirements, but you want to use some of the standard process's features to number payments:

- Users are prompted for a "payment reference" which gets copied to "memo" on the payment when they select an invoice to be paid an
- auto-numbering of the Doc No. on the payment.

These fields can then be used in the bank reconciliation.

### Payment approval and processes

- If approval is enabled in your site, you need to approve the payments. Once approved, they are posted and available on the AP Payment Request screen.
- You can use Pay Now or Outbox depending on your process. Payments in the Sage Intacct Outbox are not included in the EFT AP Payment Request list. You need to pay the bill on the Outbox, approve and post the payment as per the standard process.

## Step 2. Add Records to Generate an EFT File

Select **not** in any EFT File to view payments available.

Use the tick box next to Vendor ID to select/deselect all records.

You can also select payments individually.

**Note:** If you can't find a payment you want to pay, check that the vendor is configured for EFT and that the payment is confirmed and posted.

**Note:** If the Format is crossed out, it generally means that the bank is not configured for the selected format. Hover over the field for a description of the issue.

# Step 3. Generate EFT files

Use the **Generate** button to create EFT Files for the selected payment records. EFT Processing creates one file per bank and per EFT File Format for the selected records.

**Note:** If there are any validation errors, review the message, update the required data and try generating the file again.

**Tip:** The screen displays "In Progress" messages to indicate that processing is yet to complete.



**Tip:** EFT Processing displays a message with the number of files generated.



# Filtering records

### Tips when using filters:

- The screen filters to 1 month ago by default.
- Filters are saved from a prior session in the browser.
- If the column heading is in *italic*, it means there is an active filter. Check the filter if you can't find the records you are looking for.

### Fields available to filter by:

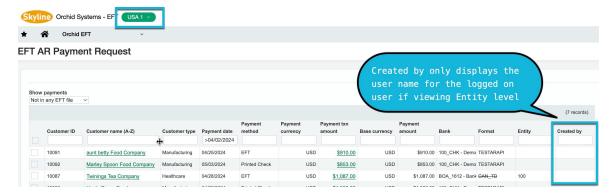
- You can filter by any fields on the first row, by selecting from the list of values or using a filter string.
- Vendor/Customer/Employee Types and Payment Created by are available to use as filters.

### When working at Entity Level in Sage Intacct

If working in Sage Intacct at the Entity Level, the **Payment Created by** only shows the user name for payments created by the logged on user. The payment is displayed in the list, but the **created by** field is blank.

If you have security rights at the top level, you can view and filter by the **Created By** name for all users.

#### **VIEW SCREENSHOT**





#### Filtering records with a filter string

You can type a filter criteria, using =, >=, > or < for most fields.

**Example:** To filter by amount, enter >500 only, do not include the currency

#### **Select Records from the list**

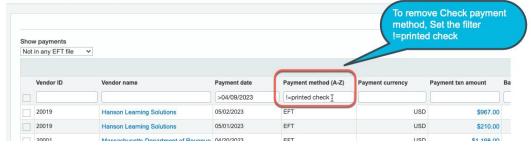
Click in one of the fields in the first row to display a box with the values you can select.

#### **Example:** In the EFT Payment Request screen, to filter by Payment Method, click in the Payment method field. This displays all values and you can select the values required, for example "Printed Checks" Click in the Payment Method field and select Payment date (Oldest first) Payment method Payment cu the required values mm/dd/yyyy ✓ Select All 02/01/2018 D ✓ ACH 04/28/2018 ✓ Cash ✓ EFT 04/28/2018 Printed Check 04/28/2018

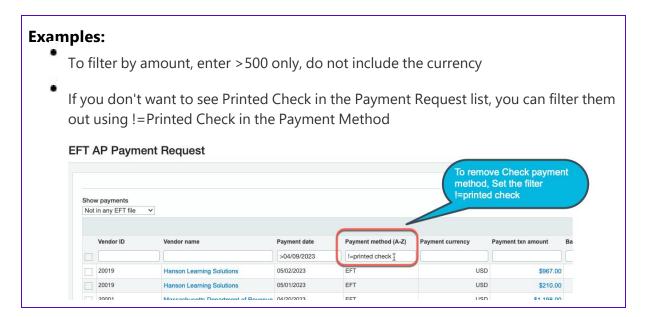
#### **Example:**

You can also filter by typing text in the box. If you don't want to view Printed Check, you can filter them out using !=Printed Check in the Payment Method

#### **EFT AP Payment Request**







#### **Sorting Records**

You can sort most columns by the column heading, by clicking on the column heading.

When you hover over the heading in a list, the cursor changes to a pointing finger and you know you can sort. This is consistent with the standard Sage Intacct screens.

#### **Drilldown to AP details**

Drill down to view AP Vendor details by clicking on the **Vendor Name**.

Drill down to view the AP Payment Details by clicking on the **Payment Txn Amount** field.

#### **Next Steps - EFT File List**

You can then view the files created in the EFT File List. Refer to EFT File List on the facing page for details.

#### **Troubleshooting**

EFT AP Payment Request Troubleshooting on page 79

# Step 4. View Payments in a file

You can use this screen to view the payments already included in a file.

View AP payments in EFT File on page 78



#### **EFT FILE LIST**

#### When to use this screen?

Use this screen to view, download, confirm or reject EFT Files.

This applies to EFT Files for AP Payments, AR Payments and Employee Expenses Reimbursements (EE payments). Available features depend on your license code.

#### Filtering records

You can filter by all fields at the top of the screen: Date Created, Created By, Total Amount, Bank, Format, Number of Payments, Status and Effective Date.

There are no default filters on the screen, but once you enter one, the screen remembers it for next time you go there.

#### **Using Effective Date**

You can update the Effective Date of the transaction if your bank file format supports sending a file in advance.

In the format, the DetailAP date would be [EffectiveDate]

e.g. [EffectiveDate:DDMMYY] including the date formatting

HEADERAP="H[BankReference:%-10C]C460[BatchDate:DDMMYY][BankAccountName:%-15C][BankBSB:%-9C][Bank DetailAP="D[DestAccountName:%-23C][EffectiveDate:DDMMYY][Reference:%-19C][DestBSB:%-9C][DestAcco FooterAP="T[NumberOfEntries:%08D][TransactionTotalInCents:%014D][Blank:%-57C][CRLF]"

### How to create an EFT File

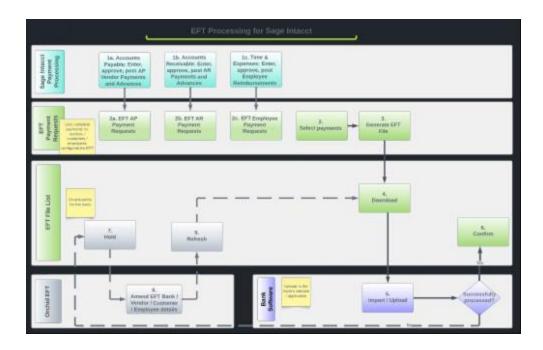
Refer to EFT AP Payment Request on page 69 for details to select payments and generate the EFT Files (Steps 2 and 3 in the flow chart below).

Refer to EFT AR Payment Request on page 94 for details to select AR Customer Payments and generate the EFT Files

Refer to EFT Employee Payment Request on page 84 for details to select Employee Expense Reimbursements payments and generate the EFT Files

(Steps 2 and 3 in the flow chart below).





# **EFT File Status description**

#### **EFT File Status**

View	the file.	View on the EFT File list allows you to see all the payment records included in the file.  Always active							
		You can use the action to check the details before uploading the file to the bank or to review completed files.							
	Creates the EF	Creates the EFT File as per the file format configured on the bank.							
Download	Depending on folder or prom  Only active if so  EFT Files  File exported [ABA].	pt the	user for	a path to	o down	load.	to the	default	download
	Date created (Most recent	first) Created by	Total amount	Bank	Format	Number of payments	Status	Effective Date	
	dd/mm/yyyy							dd/mm/yyyy	
	View Download Confirm 14 Nov 2022 13:25:00 View Download 14 Nov 2022 13:25:00	AnneF		5,340.00 NAB_AU - NAB	ABA NZ_ANZDOM		2 Exported 1 New	14 Nov 2022 14 Nov 2022	Hold Delete Hold Refresh Delete
	View Download Confirm 14 Nov 2022 11:14:00	AnneF		3,000.00 NAB_AU - NAB	ABA		1 Exported	14 Nov 2022	Hold Delete
	View Download Confirm 14 Nov 2022 11:14:00	AnneF		2,200.00 NAB_AU - NAB	NZ_ANZDOM		1 Exported	14 Nov 2022	Hold Delete
	View Download 24 Aug 2022 19:07:00	AnneF		1,100.00 NAB_AU - NAB	ABA		1 Confirmed	24 Aug 2022	
Confirm	Updates file sta								
	cessfully.								



	1				
	Hold updates the EFT file status to <b>On-hold</b> on the EFT File list.				
Hold	For example if the file is rejected by the bank, you can set the file to on-hold, update the relevant details, refresh the file and download again.				
	Only available if the status is New or Exported.				
	If data has changed, creates a new EFT file with status NEW and updates existing EFT File status to <b>Replaced</b> .				
	If data has not changed, displays a message.				
	www-p03.intacct.com says				
Refresh	EFT File not updated as the data has remained the same				
Refresii	OK OK				
	To force a refresh, update at least one value, for example the Effective Date.				
	Only available if the status is On-Hold				
	<b>Note:</b> Use the <b>History</b> button Next to the New or Exported Status to view the previous files.				
Refresh after File Format	If you change the underlying format in EFT Formats, (not the format code assigned to a vendor, but something in the format itself), you do not need to hold/refresh to update the file.				
changes	Close the EFT File screen and reload it, or use F5 to refresh the screen. You can then download the file again. The new file will include the rules in the updated file format.				
	Updates the EFT File status to Deleted.				
Delete	AP Vendor Payments will go back to the EFT AP AP Vendor Payment Request screen				
	Only available if the status is New, Exported or On-Hold				

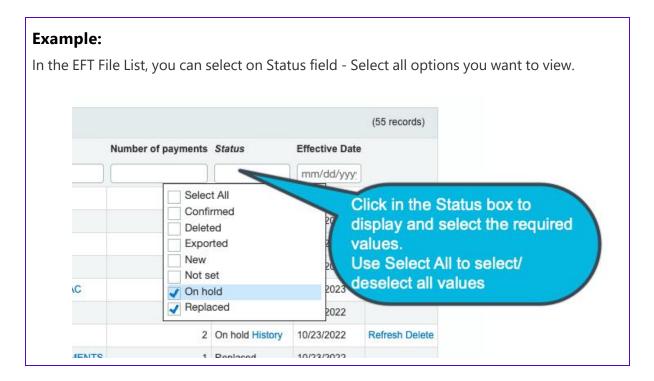
# Filtering records with a filter string

You can type a filter criteria, using =, >=, > or < for most fields.

#### **Select Records from the list**

Click in one of the fields in the first row to display a box with the values you can select.





# Troubleshooting

Refer to Troubleshooting Create EFT File on page 61

#### VIEW AP PAYMENTS IN EFT FILE

The EFT AP Payment Request screen includes AP Payments and Advances that have been entered, approved and completed through the standard Sage Intacct processes, for vendors where the File type is set on the Orchid EFT Tab.

You can use this screen to select payments to be included in an EFT File or to view the payments already included in a file.

# View Payments included in an EFT File

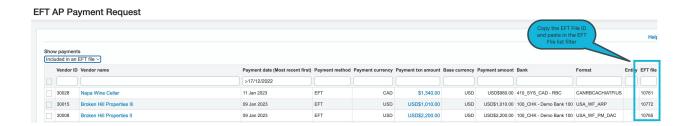
Select Included in an EFT File in the **Show payments** field on the **EFT AP Payment Request** screen to view and search for payments included in an EFT File.

This shows the payment details, including the File ID where the payment is included.

To view file details, select the File Id and search for it in the EFT Files. Refer to EFT File List on page 75

- Drill on the vendor to open the AP Vendor screen
- Drill on the Payment Amount to view the Payment details
- Copy the EFT File ID and paste it in the EFT File list screen to view details of the EFT File





#### Tip:

If you have already included a payment in an EFT File and have confirmed the file, you need to delete the file or reverse and reprocess the payment to include the payment again in another file.

If the file is not confirmed, you can Hold the file, update the details and Refresh the file.

# EFT AP PAYMENT REQUEST TROUBLESHOOTING

#### Permission Error

When you click "Generate" you may get the following error message:

Error: You do not have permission for API operation READ\_BY\_QUERY on objects of type company

www-p05.intacct.com says

Error: You do not have permission for API operation

READ\_BY\_QUERY on objects of type company [Support ID:

eX0QdEB031%7EYz5ERP0X538-Uu9Wtm-gzQAAAA8]

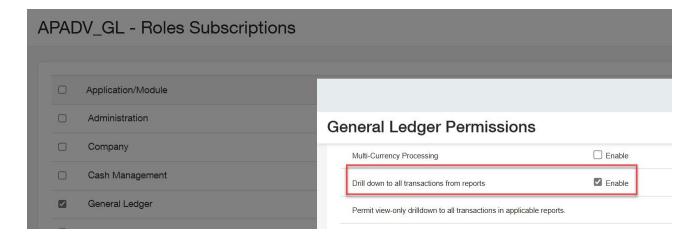
OK

If the format file uses any Company fields (e.g. Company.Name, Company.Address1 etc), then you must Generate the EFT File from the Top Level to have access to the Company object. Or the format file needs to be amended to put the Company fields on the appropriate entity object that you do have access to.

#### Add AP Advances at the top level

You need to grant the user GL Permissions – Drill down to all transaction from reports as shown below in order to view AP Advances at the Top level.





# Recreating a File

#### Tip:

If you have already included a payment in an EFT File and have confirmed the file, you need to delete the file or reverse and reprocess the payment to include the payment again in another file.

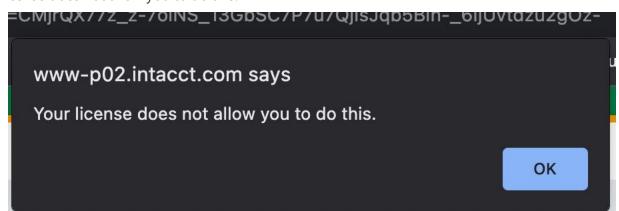
If the file is not confirmed, you can Hold the file, update the details and Refresh the file.

# License REquirement

**Requirement!** To generate and download an EFT File for AP Vendor Payments, you need a license for Orchid EFT for AP.

If you don't have the relevant activation code, you get an error message:

Your license does not allow you to do this.



#### Refer to:

EFT AR Payment Request on page 94

View AP payments in EFT File on page 78



# CREATING POSITIVE PAY FILES

#### WHEN TO SEND A POSITIVE PAY FILE?

Positive Pay is a process that you need to send an EFT File for the bank for the checks/cheques you have issued. Without the matching details between the physical check/cheque and the details loaded to the bank, the bank will not honour the check/cheque. The Positive Pay file can be generated from the Printed Check entries in the AP Posted Payments.

**Note:** The positive pay file should be generated and uploaded to the bank prior to the check-s/cheques being posted out.

Refer to video on the Orchid website:

https://www.orchid.systems/resources/video/spotlight-positive-pay-files-sage-intacct

or on Youtube



#### EFT FILE FORMATS FOR POSITIVE PAY FILES

We have many positive pay formats, depending on the individual banks.

Contact Orchid if you need a positive pay format for your bank.

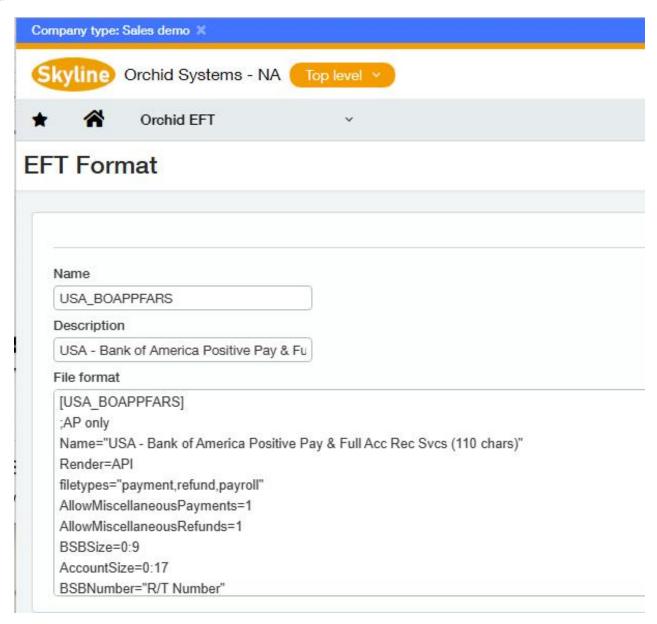
# PROCESSING POSITIVE PAY FILES

The setup and process is very similar for Positive Pay files and for standard EFT Files.

**Step 1:** Configure the appropriate bank in EFT Banks to be linked to the positive pay EFT File Format.



- **Step 2:** On the Orchid EFT Tab for the Vendor, select the required Positive Pay format.
- **Step 3:** Create, approve, print, and post the required Check payments.
- **Step 4:** When you have a Printed Check payments in your AP Posted Payment list, Use EFT AP Payment Request to select the payments required and Generate an EFT File
- **Step 5:** Use EFT File List to download the EFT File
- **Step 6:** Upload the EFT File to the bank, and when confirmed by the bank, click Confirm on the EFT File List.

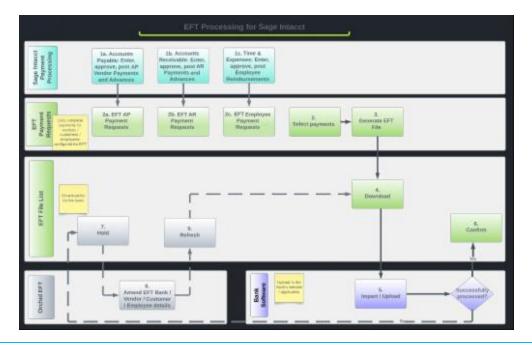




# Using EFT Processing with Employee Expenses

EFT Processing is integrated with Sage Intacct standard Employee processing routines.

- 1. You create, approve and post Employee Payments, as per the process and approval configured in your Sage Intacct implementation.
- 2. In EFT Processing, use the EFT Employee Payment Requests screen to select Employee Payments to be included in an EFT File.
- 3. **Generate** the file on the EFT Employee Payment Requests screen.
- 4. Use EFT File List to view the file and download it on your machine. You can filter by file type to select Payment only for Employee Payments.
- 5. You can then import the file into the banking software / application.
- 6. When the bank confirms the upload is successful, confirm the file to finalize the Payment process.
- 7. If required, Hold the file if any transactions are rejected, update the data and refresh the file.
- 8. You can use the standard Sage Intacct process to email remittance advices if required.



**Note:** You can create EFT Files for any posted Employee Expenses Payment (status = Complete), regardless of the payment method. For example, you can use a Check Payment method and create a Positive Pay EFT File for more secure check processing.

For more details, view the topics below:

EFT Employee Payment Request	84
EFT File List - Employee Expenses	.87



View Employee Expenses payments in EFT File	90
EFT Employee Payment Request Troubleshooting	. 91

**Requirement!** To generate and download an EFT File for Employee Expense Payments, you need a license for Orchid EFT for EE.

# EFT EMPLOYEE PAYMENT REQUEST

The screen includes Employee Expenses Reimbursement payments that have been entered, approved and completed through the standard Sage Intacct Time & Expenses processes, for employees where the File type is set on the Orchid EFT Tab.

**Note:** Employee Advances cannot be included in the Employee Payment Request as they are not available in the API.

#### How to Use the screen

The screen includes Employee Expenses that have been entered, approved and completed through the standard Sage Intacct processes, for employees where the EFT File Format is set on the Orchid EFT Tab.

#### To create a new EFT File

By default, the screen shows completed posted payments for employees configured for EFT that are not in any EFT File.

You can select the Employee Expense payments you want to include in an EFT File.

#### Tip:

In the bottom right corner of the screen, you can view the number of records and the running total of the selected records to assist in validating the records selected against control total.

You can then **GENERATE** the EFT file. Refer to EFT Employee Payment Request above

#### To view Employee Expenses payments in a file

For details on using the screen to view Expense Reimbursement Payments in a file, refer to View Employee Expenses payments in EFT File on page 90.

# Step 1. Create Employee Expenses Payments

You need to create the Employee Expenses using the standard Sage Intacct processes. EFT Processing can include completed payments for any payment methods (Record Transfers, Checks/Cheques and



Advances).

**Example:** If you are doing Cheques, you need to print the checks for the payments to be posted. You can then include the payment in a positive pay EFT File as required by the bank.

**Note:** If approval is enabled in your site, you need to approve the payments. Once approved, they are posted and available on the Employee Payment Request screen.

**Note:** You can use Pay Now or Outbox depending on your process. Payments in the Sage Intacct Outbox are not included in the EFT Employee Payment Request list. You need to pay the bill on the Outbox, approve and post the payment as per the standard process.

# Step 2. Add Records to Generate an EFT File

Select not in any EFT File to view payments available.

Use the tick box next to Employee ID to select/deselect all records.

You can also select payments individually.

**Note:** If the **Format** is crossed out, it generally means that the bank is not configured for the selected format. Hover over the field for a description of the issue.

#### Filtering records with a filter string

You can type a filter criteria, using =, >=, > or < for most fields.

**Example:** To filter by amount, enter >500 only, do not include the currency

#### **Select Records from the list**

Click in one of the fields in the first row to display a box with the values you can select.



# In the EFT Payment Request screen, to filter by Payment Method, click in the Payment method field. This displays all values and you can select the values required, for example "Printed Checks" Click in the Payment Method field and select the required values | Payment date (Oldest first) | Payment method | Payment click | Payment c

✓ Cash
✓ EFT

Printed Check

D

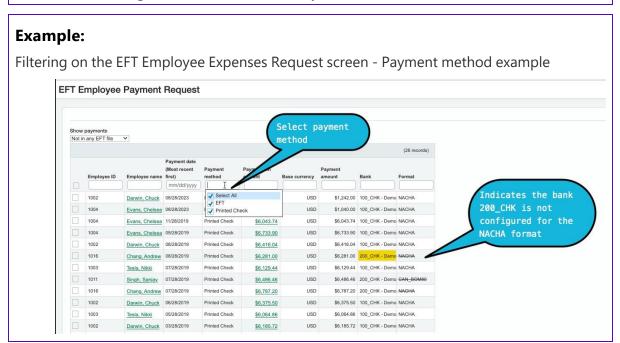
#### **Example:**

04/28/2018

04/28/2018

04/28/2018

You can also filter by typing text in the box. If you don't want to view Printed Check, you can filter them out using !=Printed Check in the Payment Method



#### **Sorting Records**

You can sort most columns by the column heading, by clicking on the column heading.

When you hover over the heading in a list, the cursor changes to a pointing finger and you know you can sort. This is consistent with the standard Sage Intacct screens.



#### **Drilldown to Employee details**

Drill down to view Employee details by clicking on the **Employee Name**.

Drill down to view the Expense Payment Details by clicking on the **Payment Txn Amount** field.

# Step 3. Generate EFT files

Use the **Generate** button to create EFT Files for the selected payment records. EFT Processing creates one file per bank and per EFT File Format for the selected records.

EFT Processing displays a message with the number of files generated.

**Note:** If there are any validation errors, review the message, update the required data and try generating the file again.



#### **Troubleshooting**

EFT Employee Payment Request Troubleshooting on page 91

#### Step 4. Next Steps - EFT File List

You can view the files created in the EFT File List.

Use the EFT File list to download the file and upload to the bank.

Refer to EFT File List - Employee Expenses below for details.

#### Step 5. View Payments in a file

You can use this screen to view the Employee Expenses payments already included in a file.

View Employee Expenses payments in EFT File on page 90

### EFT FILE LIST - EMPLOYEE EXPENSES

#### Overview

Use this screen to view, download, confirm or reject EFT Files.

This applies to EFT Files for AP Payments, AR Payments and Employee Expenses Reimbursements (EE payments). Available features depend on your license code.



You can filter by all fields at the top of the screen: Date Created, Created By, Total Amount, Bank, Format, Number of Payments, Status and Effective Date.

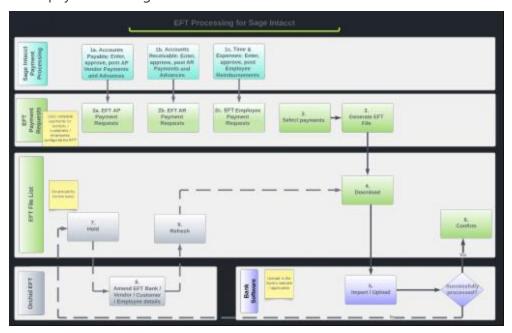
There are no default filters on the screen, but once you enter one, the screen remembers it for next time you go there.

#### Note:

You can update the Effective Date of the transaction if your bank file format supports sending a file in advance.

#### How to create an EFT File

Refer to EFT Employee Payment Request on page 84 for details to select Employee Expense Reimbursements payments and generate the EFT Files



#### **EFT File Status**

View	View on the EFT File list allows you to see all the payment records included in the file.  Always active  You can use the action to check the details before uploading the file to the bank or to review completed files.	
	Creates the EFT File as per the file format configured on the bank.	
Download	Depending on the browser configuration, downloads to the default download folder or prompt the user for a path to download.	
	Only active if status is New, Exported or Confirmed.	



	EFT Files		
	File exported (ABA).		
	Date created (Most recent fixed) Created by   Total amount   Bank   Format   Number of payments   Status   Effective Date		
Confirm	Updates file status to <b>confirmed</b> and marks all records as Confirmed.  This is generally used after the bank confirms the file has been processed successfully.  Only active if status is Exported.		
ноld	Hold updates the EFT file status to <b>On-hold</b> on the EFT File list.  For example if the file is rejected by the bank, you can set the file to on-hold, update the relevant details, refresh the file and download again.  Only available if the status is New or Exported.		
Refresh	If data has changed, creates a new EFT file with status NEW and updates existing EFT File status to <b>Replaced</b> .  If data has not changed, displays a message.  www-p03.intacct.com says  EFT File not updated as the data has remained the same  OK  To force a refresh, update at least one value, for example the Effective Date.  Only available if the status is On-Hold  Note: Use the History button Next to the New or Exported Status to view the previous files.		
Refresh after File Format changes	TIOIU/TETTESTI TO UDUATE THE THE.		
Delete	file format.  Updates the EFT File status to Deleted.  AP Vendor Payments will go back to the EFT AP AP Vendor Payment Request screen		



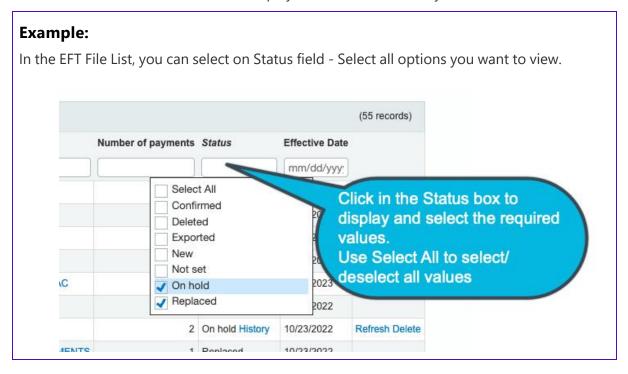
Only available if the status is New, Exported or On-Hold

#### Filtering records with a filter string

You can type a filter criteria, using =, >=, > or < for most fields.

#### **Select Records from the list**

Click in one of the fields in the first row to display a box with the values you can select.



# Troubleshooting

Refer to Troubleshooting Create EFT File on page 61

#### VIEW EMPLOYEE EXPENSES PAYMENTS IN EFT FILE

The **EFT Employee Payment Request** screen includes Employee Expenses Payments that have been entered, approved and completed through the standard Sage Intacct processes, for employees where the File type is set on the Orchid EFT Tab.

You can use this screen to select payments to be included in an EFT File or to view the payments already included in a file

View Payments included in an EFT File

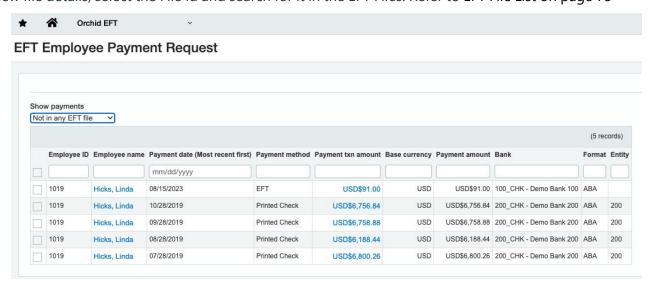


Select Included in an EFT File in the **Show payments** field on the **EFT Employee Payment Request** screen to view payments included in an EFT File.

- Drill on the employee to open the Employee screen
- Drill on the Payment Amount to view the Payment details
- Copy the EFT File ID and paste it in the EFT File list screen to view details of the EFT File

This shows the payment details, including the File ID where the payment is included.

To view file details, select the File Id and search for it in the EFT Files. Refer to EFT File List on page 75



#### Tip:

If you have already included a payment in an EFT File and have confirmed the file, you need to delete the file or reverse and reprocess the payment to include the payment again in another file.

If the file is not confirmed, you can Hold the file, update the details and Refresh the file.

# EFT EMPLOYEE PAYMENT REQUEST TROUBLESHOOTING

# **Permission Error**

When you click "Generate" you may get the following error message:

Error: You do not have permission for API operation READ\_BY\_QUERY on objects of type company



www-p05.intacct.com says

Error: You do not have permission for API operation READ\_BY\_QUERY on objects of type company [Support ID: eX0QdEB031%7EYz5ERP0X538-Uu9Wtm-gzQAAAA8]

OK

If the format file uses any Company fields (e.g. Company.Name, Company.Address1 etc), then you must Generate the EFT File from the Top Level to have access to the Company object. Or the format file needs to be amended to put the Company fields on the appropriate entity object that you do have access to.

# Recreating a File

#### Tip:

If you have already included a payment in an EFT File and have confirmed the file, you need to delete the file or reverse and reprocess the payment to include the payment again in another file.

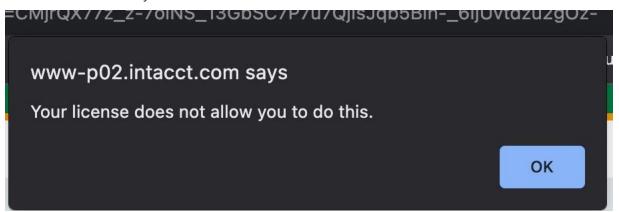
If the file is not confirmed, you can Hold the file, update the details and Refresh the file.

# License REquirement

**Requirement!** To generate and download an EFT File for Employee Expense Payments, you need a license for Orchid EFT for EE.

If you don't have the relevant activation code, you get an error message:

Your license does not allow you to do this.



Refer to:



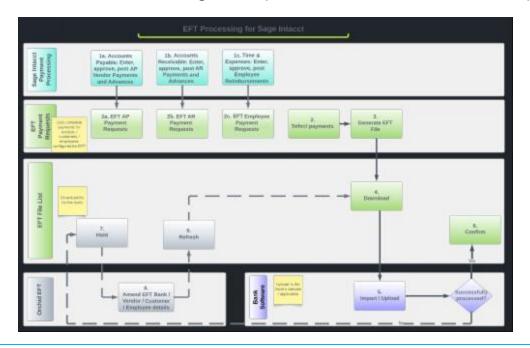
EFT Employee Payment Request on page 84

View Employee Expenses payments in EFT File on page 90

# Using EFT Processing with AR

EFT Processing is integrated with Sage Intacct standard AR processing routines.

- 1. You create, approve and post AR Receipts, as per the process and approval configured in your Sage Intacct implementation. .
- 2. In EFT Processing, use the EFT AR Payment Requests screen to select AR Payments to be included in an EFT File.
- 3. **Generate** the file on the EFT AR Payment Requests screen.
- 4. Use EFT File List to view the file and download it on your machine. You can filter by file type to select Receipt only for AR Payments.
- 5. You can then import the file into the banking software / application.
- 6. When the bank confirms the upload is successful, confirm the file to finalize the Receipt process.
- 7. If required, Hold the file if any transactions are rejected, update the data and refresh the file.
- 8. You can use the standard Sage Intacct process to email remittance advices if required.



**Note:** You can create EFT Files for any posted AR Payment (status = Complete), regardless of the payment method.

For more details, view the topics below:

EFT AR Payment Request 94



EFT File List - AR Customer Payments	98
EFT AR Payment Request - View Payments in an EFT File	100
EFT AR Payment Request Troubleshooting	101
Create AR Payments in bulk	102

**Requirement!** To generate and download an EFT File for AR Customer Payments, you need a license for Orchid EFT for AR.

**Requirement!** To generate and download an EFT File for AR Customer Payments, you need a license for Orchid EFT for AR.

**Requirement!** To generate and download an EFT File for Employee Expense Payments, you need a license for Orchid EFT for EE.

# EFT AR PAYMENT REQUEST

#### How to Use the screen

The screen includes AR Payments that have been entered, approved and completed through the standard Sage Intacct processes, for customers where the EFT File Format is set on the Orchid EFT Tab.

#### To create a new EFT File

By default, the screen shows Posted AR Payments for customers configured for EFT that are not in any EFT File.

Select the Posted AR Payments you want to include in an EFT File.

#### Tip:

In the bottom right corner of the screen, you can view the number of records and the running total of the selected records to assist in validating the records selected against control total.

You can then **GENERATE** the EFT file. Refer to Generate EFT files on page 96

#### To view AR payments in a file

To view the Posted AR Payments already included in a file, refer to EFT AR Payment Request - View Payments in an EFT File on page 100



# Step 1. Add Records to Generate an EFT File

#### **Select Records**

Select not in any EFT File to view Posted AR Payments available.

Use the tick box next to Customer ID to select/deselect all records.

You can also select Posted AR Payments individually.

**Note:** If the **Format** is crossed out, it generally means that the bank is not configured for the selected format. Hover over the field for a description of the issue.

**Note:** If you can't see completed Posted AR Payments, check that the Customer is configured on the Orchid EFT Tab.

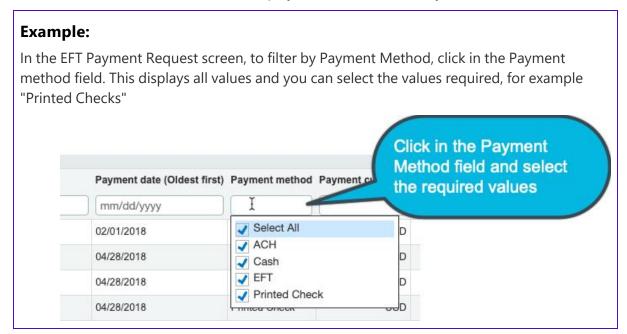
# Filtering records with a filter string

You can type a filter criteria, using =, >=, > or < for most fields.

**Example:** To filter by amount, enter >500 only, do not include the currency

#### Select Records from the list

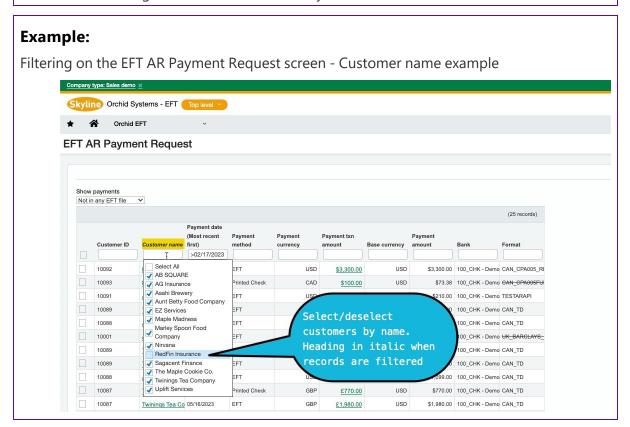
Click in one of the fields in the first row to display a box with the values you can select.





#### **Example:**

You can also filter by typing text in the box. If you don't want to view Printed Check, you can filter them out using !=Printed Check in the Payment Method



#### **Sorting Records**

You can sort most columns by the column heading, by clicking on the column heading.

When you hover over the heading in a list, the cursor changes to a pointing finger and you know you can sort. This is consistent with the standard Sage Intacct screens.

#### **Drilldown to AR details**

Drill down to view AR Customer details by clicking on the **Customer Name**.

Drill down to view the AR Payment Details by clicking on the **Payment Txn Amount** field.

# Step 2. Generate EFT files

Use the **Generate** button to create EFT Files for the selected payment records. EFT Processing creates one file per bank and per EFT File Format for the selected records.

EFT Processing displays a message with the number of files generated.



**Note:** If there are any validation errors, review the message, update the required data and try generating the file again.



# Step 3. Next Steps - EFT File List

You can then view the files created in the EFT File List. Refer to EFT File List - AR Customer Payments on the next page for details.

# Step 4. View AR transactions in an EFT File

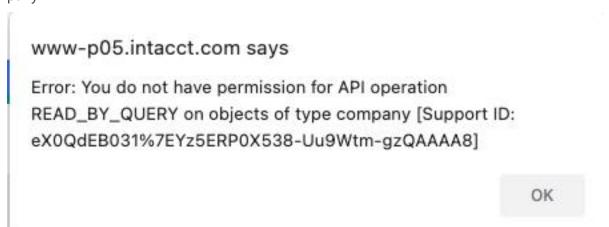
To view AR transactions included in a file, refer to EFT AR Payment Request - View Payments in an EFT File on page 100.

# Troubleshooting

#### **Permission Error**

When you click "Generate" you may get the following error message:

Error: You do not have permission for API operation READ\_BY\_QUERY on objects of type company



If the format file uses any Company fields (e.g. Company.Name, Company.Address1 etc), then you must Generate the EFT File from the Top Level to have access to the Company object. Or the format file needs to be amended to put the Company fields on the appropriate entity object that you do have access to.



# EFT FILE LIST - AR CUSTOMER PAYMENTS

#### Overview

Use this screen to view, download, confirm or reject EFT Files.

You can filter by all fields at the top of the screen: Date Created, Created By, Total Amount, Bank, Format, Number of Payments, Status and Effective Date.

There are no default filters on the screen, but once you enter one, the screen remembers it for next time you go there.

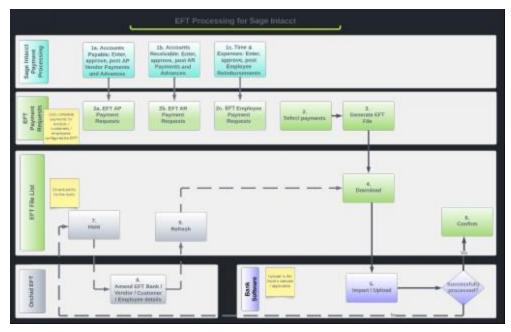
#### Note:

You can update the Effective Date of the transaction if your bank file format supports sending a file in advance.

#### How to create an EFT File

Refer to EFT AR Payment Request on page 94 for details to select AR Customer Payments and generate the EFT Files

(Steps 2 and 3 in the flow chart below).



#### **EFT File Status**

View on the EFT File list allows you to see the file.  Always active	e all the payment records included in
--	---------------------------------------



	You can use the action to check the details before uploading the file to the					
	bank or to review completed files.					
	Creates the EFT File as per the file format configured on the bank.					
	Depending on the browser configuration, downloads to the default download folder or prompt the user for a path to download.					
	Only active if status is New, Exported or Confirmed.					
Download	EFT Files					
	File exported (ABA).					
	Date created (Most recent first) Created by   Total amount   Basix   Format   Number of payments   Status   Effective Date					
	Updates file status to <b>confirmed</b> and marks all records as Confirmed.					
Confirm	This is generally used after the bank confirms the file has been processed successfully.					
	Only active if status is Exported.					
	Hold updates the EFT file status to <b>On-hold</b> on the EFT File list.					
ноld	For example if the file is rejected by the bank, you can set the file to on-hold, update the relevant details, refresh the file and download again.					
	Only available if the status is New or Exported.					
	If data has changed, creates a new EFT file with status NEW and updates existing EFT File status to <b>Replaced</b> .					
	If data has not changed, displays a message.					
	www-p03.intacct.com says					
	EFT File not updated as the data has remained the same					
Refresh	Se Trite fiel appeared as the data has remained the same					
	ОК					
	To force a refresh, update at least one value, for example the Effective Date.					
	Only available if the status is On-Hold					
	<b>Note:</b> Use the <b>History</b> button Next to the New or Exported Status to view the previous files.					
Refresh after File Format changes	If you change the underlying format in EFT Formats, (not the format code assigned to a vendor, but something in the format itself), you do not need to hold/refresh to update the file.					



	Close the EFT File screen and reload it, or use F5 to refresh the screen. You can then download the file again. The new file will include the rules in the updated file format.	
	Updates the EFT File status to Deleted.	
Delete	AR Customer Payments will go back to the EFT AR AR Customer Payment Request screen	
	Only available if the status is New, Exported or On-Hold	

# Troubleshooting

Refer to Troubleshooting Create EFT File on page 61

# EFT AR PAYMENT REQUEST - VIEW PAYMENTS IN AN EFT FILE

The screen includes AR Posted Payments that have been entered, approved and completed through the standard Sage Intacct processes, for customers where the Orchid EFT Tab is configured.

To use the screen to add Posted Payments to an EFT File, refer to EFT AR Payment Request on page 94

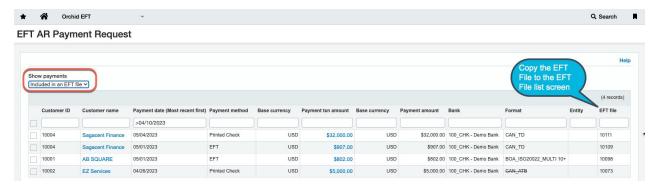
#### View Customer Payments included in an EFT File

Select Included in an EFT File in the **Show Payments** field on the **EFT AR Payment Request** screen to view customer payments included in an EFT File.

Change the date filter to match the payments you are looking for.

This shows the customer payment details, including the EFT File where the payment is included.

- Drill on the customer to open the AR Customer screen
- Drill on the Payment Amount to view the Payment details
- Copy the EFT File and paste it in the EFT File list screen to view details of the EFT File. Refer to EFT File List on page 75





#### Tip:

If you have already included a customer payment in an EFT File, and you have confirmed the file, you need to delete the file or reverse and reprocess the payment to include it in another file.

# EFT AR PAYMENT REQUEST TROUBLESHOOTING

#### Permission Frror

When you click "Generate" you may get the following error message:

Error: You do not have permission for API operation READ\_BY\_QUERY on objects of type company

www-p05.intacct.com says

Error: You do not have permission for API operation READ\_BY\_QUERY on objects of type company [Support ID: eX0QdEB031%7EYz5ERP0X538-Uu9Wtm-gzQAAAA8]

OK

If the format file uses any Company fields (e.g. Company.Name, Company.Address1 etc), then you must Generate the EFT File from the Top Level to have access to the Company object. Or the format file needs to be amended to put the Company fields on the appropriate entity object that you do have access to.

# Recreating a File

#### Tip:

If you have already included a payment in an EFT File and have confirmed the file, you need to delete the file or reverse and reprocess the payment to include the payment again in another file.

If the file is not confirmed, you can Hold the file, update the details and Refresh the file.

# License REquirement

**Requirement!** To generate and download an EFT File for AR Customer Payments, you need a license for Orchid EFT for AR.

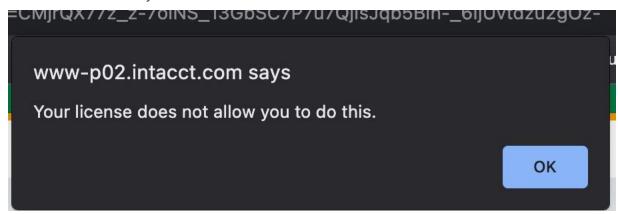


**Requirement!** To generate and download an EFT File for AR Customer Payments, you need a license for Orchid EFT for AR.

**Requirement!** To generate and download an EFT File for Employee Expense Payments, you need a license for Orchid EFT for EE.

If you don't have the relevant activation code, you get an error message:

Your license does not allow you to do this.



#### Refer to:

EFT AR Payment Request on page 94

View AP payments in EFT File on page 78

# CREATE AR PAYMENTS IN BULK

#### When to use

Use this screen to create AR Payments for selected customers and invoices. This helps streamline the collection process, for example if using Direct Debits from the Customer's bank accounts.

- User can select outstanding AR Invoices by various criteria.
- EFT Processing creates AR Payments applied to the selected invoices.
- User can then include AR Payments in an EFT File.

# Top level and Entity transactions

In Sage Intacct, you can only create AR Payments at the same entity level as the related AR Invoice.

If selected as Top Level, invoices listed to be applied are those created at top level. Likewise if you select a specific entity, only invoices created at that entity level are listed.

EFT Processing creates the AR Payment at the selected level (and the same as the AR Invoice level).



#### How to use?

The Create AR Payments screen displays all approved AR Invoices.

**Step 1:** Select the Payment Method, Bank and Receipt Date.

**Step 2:** Select the Invoices you want to receive. You can filter by all criteria at the top of the screen. See Filtering and Sorting records in EFT Processing on page 54 for some examples.

#### Tip:

In the bottom right corner of the screen, you can view the number of records and the running total of the selected records to assist in validating the records selected against control total.

**Step 3:** For each invoice, the payment amount defaults to the Invoice amount. You can set the payment amount.

**Step 4:** If using a bank with a different currency as the AR Invoice, you need to enter the Translated to Base amount.

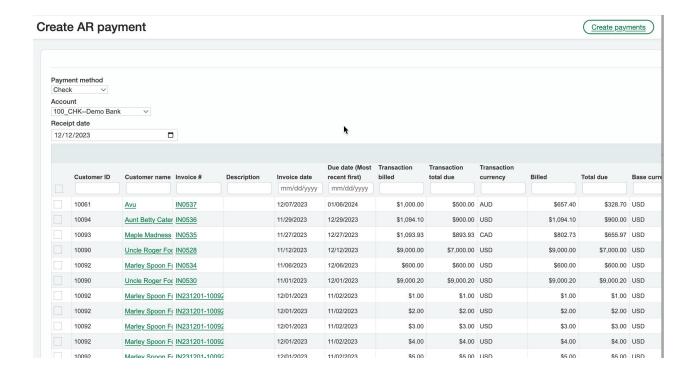
**Step 5:** The **Create AR Payments** process will create one AR Payment per invoice selected, using the Payment method, bank and Receipt date entered on the screen.

**Step 6:** You can then include the payments in an EFT File. View details in EFT AR Payment Request on page 94

The video below demonstrates the functionality:









# **EFT Processing Release Notes**

To use EFT Processing (Sage Intacct), refer to the online help:

https://help.orchid.systems/sageintacctaddons//Product-Home/Sage-Intacct-EFT-Processing.htm

# JUNE 2024 (PU20240617)

- Security role updates: Refer to Configure Security on page 16
  - Users who generate EFT Files need both EFT File (Add, Edit) and EFT Processed (Add, Edit).
  - Orchid EFT Tab on AP Vendors is now hidden if users have access to Vendors and Purchasing Vendors, but do not have access to the EFT Licence.
  - Orchid EFT Tab on AR Customers is now hidden if users have access to Customers, but do not have access to the EFT Licence.
  - Orchid EFT Tab on Employees is now hidden if users have access to Employees, but do not have access to the EFT Licence.
- Sundry updates:
  - AP Payments was filtering out advanced payments too early.
  - Add Customer Type and Invoice Created By to Create AR Payment.
  - Dates were not filtering correctly.
  - Fixed a scrolling issue when editing.
  - Fix sort with null values.

# MAY 2024 (PU20240422)

- Fixes issue on the AR Payment request screen due to Intacct having changed the STATE/STATUS of Completed payments from blank to "C".
- New fields (Vendor/Customer/Employee Type, Payment Created by) on the EFT Payment Request screens. Refer to Filtering and Sorting records in EFT Processing on page 54
- Running total on the EFT Payment Request and Create AR Payment screens to assist in reconciling with control totals if required. Refer to Running Totals on page 53

# MARCH 2024 (PU20240320)

- Improved filtering in EFT Files and EFT Payment Request screens. Refer to Filtering and Sorting records in EFT Processing on page 54
- Ability to resize columns on various screens. Refer to Using Orchid EFT Screens Tips on page 51
- Users can configure EFT bank details for Vendors, Customers and Employees without an activation code. You can't generate an EFT File or download / hold / refresh / confirm a file without an



- activation code. Refer to Trial licence on page 22
- Users don't need Limited Admin rights in Sage Intacct to access EFT Bank details and update FSN Number. For details, refer to Limited Admin rights
- Sundry fixes relating to generating large EFT Files.

# DECEMBER 2023 (PU20231220)

- Support for Employee Expenses See details in Using EFT Processing with Employee Expenses on page 83
- Ability to create AR Payments automatically for selected AR Invoices. See details in Create AR Payments in bulk on page 102
- Improved filtering in EFT Files and EFT Payment Request screens. Refer to Filtering and Sorting records in EFT Processing on page 54
- EFT Banks now include company address information. Some EFT file formats require the company address and needed to be created at an Entity level. Refer to EFT Bank Company Details on page 31.
- "In Progress" messages added to Generate EFT files on page 71 to indicate that processing is yet to complete.

# AUGUST 2023 (PU20230811)

- It corrects the security issues we had with the EFT Licence Screen and EFT Formats Screen and EFT Banks Screen when you were using the "Slide In" functionality of connecting to a customer's database either as the CPAUser or EXTUser.
- Added the EFT File Name to the message when downloading the file.
- EFT Bank: file name variables for {YYYY} {MM} {DD} case insensitive so you can now use {YYYY} or {yyyy} etc.
- AP Payment memo field is now available for EFT files.
- Fixes an issue with lowercase vendor IDs.
- Fixes error message when company does not have multicurrency enabled.

# MAY 2023 (PU20230514)

EFT Processing (Sage Intacct) now supports AR Receipts to create EFT Files for Customer Direct Debits.

Configure EFT Customer Details on page 43

EFT AR Payment Request on page 94

# MARCH 2023 (PU20230303)

Sundry improvements and fixes



# DECEMBER 2022 (PU20221220)

EFT Processing for Sage Intacct supports AP Advance Payments. They are included in the AP Payment Requests list and can be selected to include in an EFT File. EFT AP Payment Request on page 69

# OCTOBER 2022 (PU20221001)

Initial Release: EFT Processing for Sage Intacct supports AP Payments.

